



DATE: 2/11/2026

TIME: 9:00 a.m.

LOCATION: Executive Boardroom

COMMITTEE MEMBERS: Chadrick Kennedy, Chair | Joseph Psychaud, Vice Chair | Janet Howard | Ariane Greenidge | Courtney B. Scrubbs, Esq. |

FINANCE AND ADMINISTRATION MEETING AGENDA

PUBLIC MEETING

All meetings are open to the public, and we encourage your attendance.
Those interested can join in person or virtually.

Join In-Person: Executive Board Room, Second Floor
625 St. Joseph St., New Orleans, LA 70165

Join Virtually: <https://www.swbno.org/BoardMeetings>

E-Public comments will be accepted via <https://www.swbno.org/BoardMeetings>.
All e-public comments must be received at least 2 hours prior to the meeting. Comments
will be read verbatim into the record.

I. Roll Call

II. Presentation Items

- A. Executive Summary Report (December 2025) - E. Grey Lewis, CFO, SWBNO
- B. Updates on Billing Revenue, Credits, and the Collection Process - Susannah Kirby, CCSO, SWBNO and Nicole Kelly, CCSO Manager, SWBNO
- C. Smart Metering Program: Road to Completion - Rebecca Johnsey, Deputy GSO, SWBNO

III. Action Items

- A. Resolution (R-029-2026) Authorizing Extension of Agreement with HDR Engineering, Inc.

GENERAL SUPERINTENDENT RECOMMENDATIONS

Contract Change Order by Ratification

- A. Resolution (R-009-2026) Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- B. Resolution (R-010-2026) Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- C. Resolution (R-011-2026) Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC.



DATE: 2/11/2026

TIME: 9:00 a.m.

LOCATION: Executive Boardroom

COMMITTEE MEMBERS: Chadrick Kennedy, Chair | Joseph Peychaud, Vice Chair | Janet Howard | Ariane Greenidge | Courtney B. Scrubbs, Esq. |

- D.** Resolution (R-013-2026) Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture.

IV. Information Items

- A.** Report – HGI (December 2025)
- B.** Report – CFO (December 2025)
- C.** Report – FEMA (January 2026)
- D.** Report – EDBP (January 2026)

V. Public Comment

VI. Adjournment

EXECUTIVE SUMMARY – December 2025 - Preliminary

A summary analysis of the financial results and other performance goals follows for discussion purposes.

| All Systems (in millions) | December | December | Variance | December | December | Variance | <u>Annual Budget</u> |
|-------------------------------------|-------------------|-------------------|------------|-------------------|-------------------|------------|--------------------------|
| | <u>MTD Actual</u> | <u>MTD Budget</u> | <u>MTD</u> | <u>YTD Actual</u> | <u>YTD Budget</u> | <u>YTD</u> | |
| Operating Revenues | \$26.0 | \$22.4 | \$3.6 | \$271.3 | \$268.4 | \$2.93 | \$268.4 |
| Drainage Taxes | \$0.1 | \$1.5 | (\$1.3) | \$70.0 | \$74.2 | (\$4.1) | \$74.2 |
| Other Revenues | \$5.0 | \$0.5 | \$4.5 | \$21.6 | \$5.6 | \$16.0 | \$5.6 |
| Operating Expenditures | \$45.4 | \$32.6 | (\$12.8) | \$335.5 | \$391.4 | (\$55.9) | \$391.4 |

System Revenues Less Adjusted Expenses (December 2025- Preliminary):

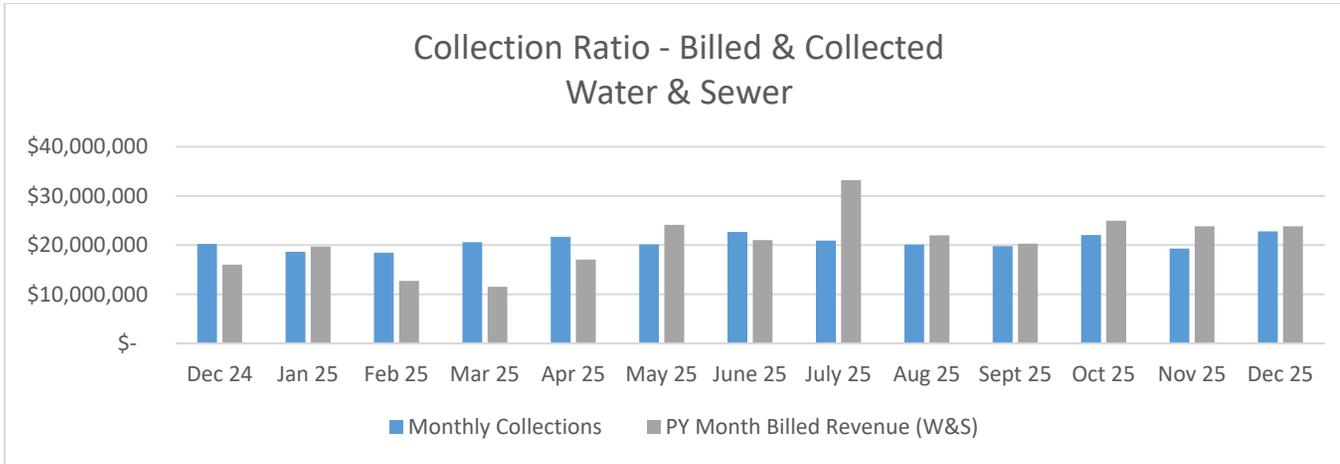
| Revenues | Actual (MTD) | Budget (MTD) | Actual (YTD) | Budget (YTD) | Actual YTD as % of Budget YTD |
|--|----------------------|---------------------|----------------------|----------------------|----------------------------------|
| Water Service | 10,338,434 | 9,583,583 | 118,336,278 | 115,003,000 | 103% |
| Sewer Service | 15,285,270 | 12,666,833 | 152,417,455 | 139,335,167 | 109% |
| Non Operating Revenue | 5,701,795 | 1,967,858 | 94,835,480 | 78,008,657 | 122% |
| Misc Revenues | 338,970 | 47,352 | 534,266 | 520,867 | 103% |
| Total Revenues | \$31,664,469 | \$24,265,626 | \$366,123,479 | \$332,867,690 | 110% |
| Operating Expenses | | | | | |
| Water Service | 14,084,215 | 10,535,390 | 115,557,294 | 126,424,676 | 91% |
| Sewer Service | 18,900,820 | 14,067,715 | 130,571,762 | 168,812,584 | 77% |
| Drainage Service | 12,418,140 | 8,011,910 | 89,357,343 | 96,142,925 | 93% |
| Total Expenses | \$45,403,175 | \$32,615,015 | \$335,486,399 | \$391,380,184 | 86% |
| Interest Expense | 1,372,448 | 1,884,029 | 16,768,776 | 22,608,346 | 74% |
| Revenues less Expenses | (15,111,154) | (10,233,418) | 13,868,304 | (81,120,840) | -17% |
| Non-Cash Expenses | 6,419,178 | 9,847,864 | 73,826,133 | 118,174,372 | 62% |
| Revenues less Adjusted Expenses | (\$8,691,976) | (\$385,554) | \$87,694,437 | \$37,053,532 | 237% |

Billing & Collections Statistics

The following metrics help management measure and improve the bill accuracy, improve the customer response time, and implement best practice collection activity.

Monthly Cash Collections

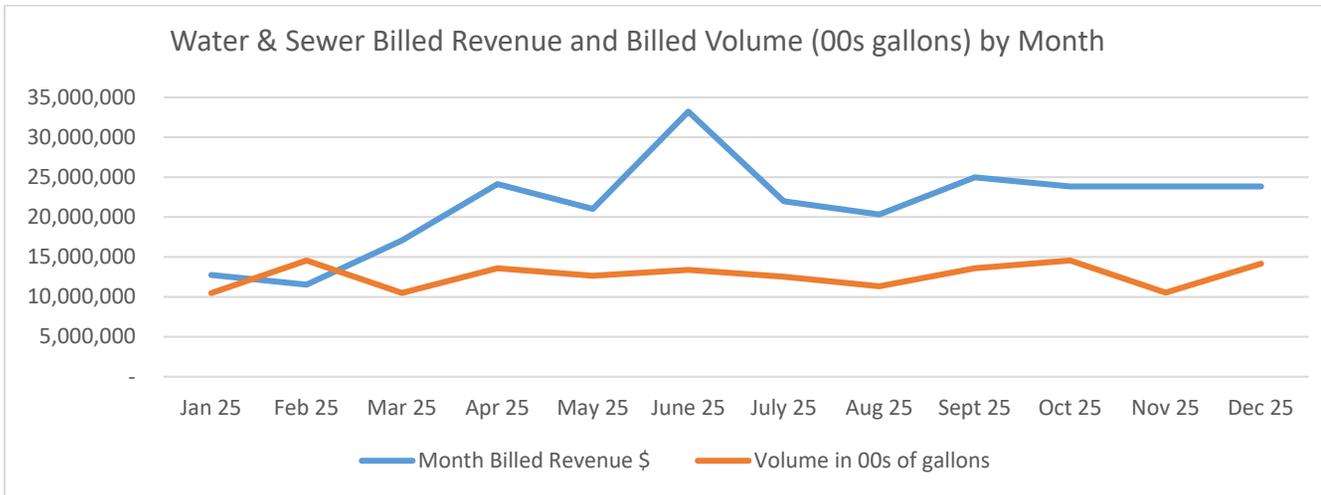
| | Monthly Historical Monthly Averages FY2019-FY2024 | | Historical Rank | Month | 2025 | Variance |
|----|---|--------------|-----------------|-----------|--------------|---------------|
| Q1 | January | \$19,873,325 | 8 | January | \$18,656,229 | (\$1,217,096) |
| Q1 | February | \$19,408,301 | 12 | February | \$18,456,033 | (\$952,267) |
| Q1 | March | \$21,860,637 | 3 | March | \$20,586,977 | (\$1,273,660) |
| Q2 | April | \$19,592,349 | 11 | April | \$21,694,338 | \$2,101,989 |
| Q2 | May | \$21,121,716 | 5 | May | \$20,149,070 | (\$972,645) |
| Q2 | June | \$19,650,427 | 10 | June | \$22,655,590 | \$3,005,163 |
| Q3 | July | \$21,996,086 | 2 | July | \$20,907,573 | (\$1,088,513) |
| Q3 | August | \$21,815,108 | 4 | August | \$20,128,561 | (\$1,686,547) |
| Q3 | September | \$19,976,333 | 7 | September | \$19,796,564 | (\$179,770) |
| Q4 | October | \$22,068,128 | 1 | October | \$22,070,456 | \$2,328 |
| Q4 | November | \$19,703,732 | 9 | November | \$19,307,083 | (\$396,649) |
| Q4 | December | \$20,868,245 | 6 | December | \$22,797,752 | \$1,929,507 |

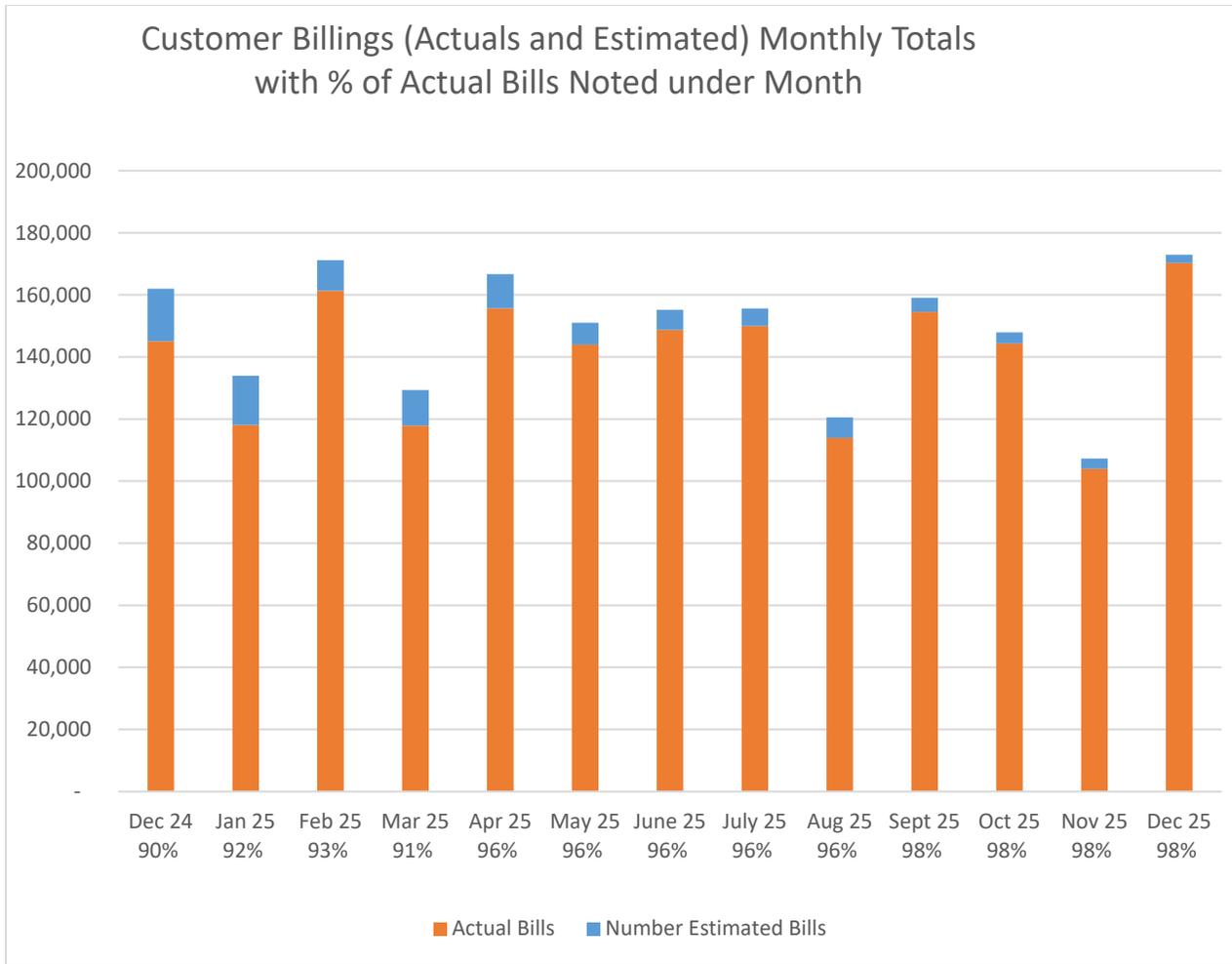


*The Collection Ratio¹ for the last 12 months ended December 2025 and December 2024 approximates 9% and 2%, respectively.

**July 2025 prior month billed revenue (June) reflected adjustments for six months of significantly aged customer credits issued to customers.

¹ - Collection Ratio equals [1-comparison of monthly billed to collected] over the past 12 months





MONTHLY FINANCIAL REPORT

| Bills Issued Count | December | November | October | September | August |
|---|----------|----------|---------|-----------|---------|
| Residential | 154,522 | 92,933 | 130,346 | 139,658 | 103,973 |
| Non Residential | 19,208 | 13,268 | 17,279 | 18,469 | 14,519 |
| | 173,730 | 106,201 | 147,625 | 158,127 | 118,492 |
| Non Read | 3,437 | 2,611 | 3,340 | 3,619 | 4,555 |
| Read | 170,293 | 103,590 | 144,285 | 154,508 | 113,937 |
| | 173,730 | 106,201 | 147,625 | 158,127 | 118,492 |
| Details of Non Read | | | | | |
| | December | November | October | September | August |
| Unable to Locate | 156 | 156 | 264 | 273 | 283 |
| Unable to Reach Mechanical Meter | 3,055 | 2,236 | 2,832 | 2,629 | 2,661 |
| Smart Meters not yet able to communicate | 226 | 219 | 244 | 717 | 1,611 |
| | 3,437 | 2,611 | 3,340 | 3,619 | 4,555 |

HGI Invoice Dispute Program Managed by City Council (CURO)

| HGI Credits reported to City Council - CURO | | | | |
|---|-----------------------|--------------|-------------|-------------|
| Per mo. Avg | Created Date | Credit Cases | Amount | "No Credit" |
| | | | | Cases |
| \$2,144,748 | 2024 September | 617 | \$2,144,748 | |
| \$5,974,266 | 2024 October | 2,322 | \$5,974,266 | |
| \$6,142,793 | 2024 November | 2,376 | \$6,142,793 | |
| \$5,983,334 | 2024 December | 2,385 | \$5,983,334 | |
| FY25 Per Mo Avg. | | | | |
| \$1,478,627 | 2025 Q1 thru 3.31 | 2,252 | \$4,435,882 | 1,419 |
| \$1,065,414 | 2025 Q2 to date 7.4 | 2,894 | \$3,196,241 | 989 |
| \$463,283 | 2025 Q3 to date 10.1 | 909 | \$1,389,848 | 1,245 |
| \$572,672 | 2025 Q4 to date 12.31 | 946 | \$1,718,015 | 1165 |

| Monthly CSM Activity ¹ | | | |
|-----------------------------------|---------------|-----------|--|
| Customer Credits | Issued Amount | | |
| 3,400 | \$2,584,367 | Feb | |
| 2,316 | \$3,505,358 | Mar | |
| 2,994 | \$2,899,437 | April | |
| 6,768 | \$3,218,786 | May | |
| 2,109 | \$1,806,053 | June | |
| 2,694 | \$1,467,867 | July | |
| 2,141 | \$1,487,235 | August | |
| 2,682 | \$1,768,397 | September | |
| 1,715 | \$2,283,863 | October | |
| 1,181 | \$1,433,566 | November | |
| 1,349 | \$1,667,517 | December | |

¹ - Inclusive of HGI and other credit activity processed during the month (Promise pay late fee waivers, proactive leak adjustments, etc.)

Customer Receivables – Water and Sewer

Total Receivables Breakdown - December 2025 Preliminary

| | | |
|-------|--------------|--|
| \$ | 36,004,073 | open invoice aged < 60 days |
| \$ | 59,803,655 | open invoice aged > 60 days |
| \$ | 29,047,982 | closed accounts |
| \$ | 124,855,711 | Customer Receivables |
| <hr/> | | |
| \$ | (73,892,856) | less allowance for doubtful accounts |
| \$ | 50,962,854 | Customer Receivables, net of allowance |

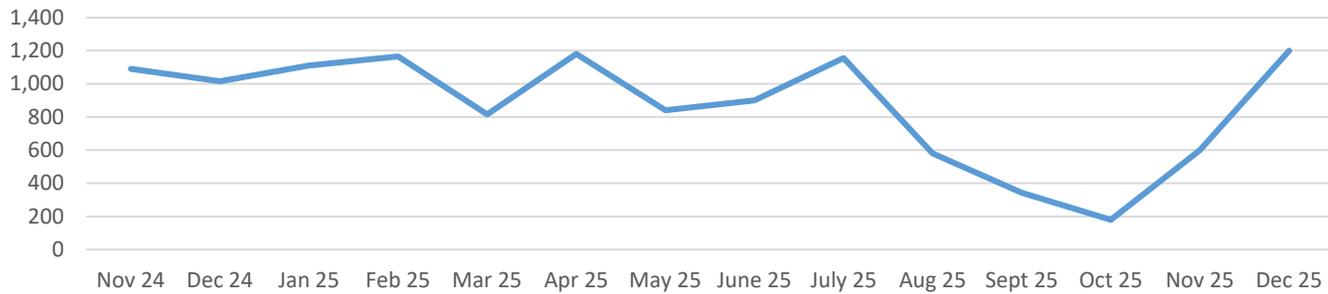
15,700 or 67% of past due customers were in a promise pay payment plan at month end as follows:

| Aged > 60 Days Past Due Balances by Size | | | | | | | |
|--|---------------------|--------------|--------------|---------------------|--------------|--------------|-----|
| | >\$50 and <\$500 | Meter count | Promise Pay | > \$500 - <\$1,500 | Meter count | Promise Pay | |
| Residential | \$ 1,694,553 | 7,410 | 3,403 | \$ 5,792,397 | 6,223 | 4,820 | |
| Multi-Family | \$ 47,083 | 206 | 55 | \$ 136,303 | 143 | 69 | |
| Commercial | \$ 104,404 | 479 | 52 | \$ 319,441 | 349 | 111 | |
| Total | \$ 1,846,040 | 8,095 | 3,510 | \$ 6,248,142 | 6,715 | 5,000 | |
| | | | 43% | | | | 74% |

| > \$1,500 < \$2,500 | Meter count | Promise Pay | >\$2500 | Meter count | Promise Pay | Total | Meter count | Promise Pay |
|---------------------|--------------|--------------|----------------------|--------------|--------------|----------------------|---------------|---------------|
| \$ 6,040,394 | 3,106 | 2,746 | \$ 26,064,227 | 4,460 | 3,920 | \$ 39,591,571 | 21,199 | 14,889 |
| \$ 156,550 | 81 | 51 | \$ 5,077,581 | 312 | 123 | \$ 5,417,517 | 742 | 298 |
| \$ 335,647 | 170 | 74 | \$ 14,035,075 | 613 | 276 | \$ 14,794,567 | 1,611 | 513 |
| \$ 6,532,590 | 3,357 | 2,871 | \$ 45,176,883 | 5,385 | 4,319 | \$ 59,803,655 | 23,552 | 15,700 |
| | | 86% | | | 80% | | | 67% |

MONTHLY FINANCIAL REPORT

Monthly Volume of Service Disconnection Orders



Monthly Financial Dashboard

| | December 31, 2025 | | | December 31, 2024 | | |
|--|-------------------|---------------------|--------------|-------------------|---|--------------|
| | Water | Sewer | Drainage | Water | Sewer | Drainage |
| 1 Operating Revenues | \$10,338,434 | \$15,285,270 | | \$10,444,427 | \$15,922,804 | |
| 2 Revenues per Active account | \$75 | \$110 | | \$75 | \$114 | |
| 3 Cash Collections | \$8,960,949 | \$13,836,803 | | \$6,305,972 | \$13,921,261 | |
| 4 Drainage Tax & Other revenues | | | \$418,256 | | | \$330,938 |
| 5 Operating & Maintenance Expenses | \$14,084,215 | \$18,900,820 | \$12,418,140 | \$7,812,645 | \$8,986,429 | \$6,380,826 |
| 6 O&M cost per Active account | \$102 | \$137 | \$90 | \$56 | \$65 | \$46 |
| 7 Cash, Cash Equivalents and Funds on Deposit | \$29,655,828 | \$46,010,463 | \$24,233,423 | \$51,024,124 | \$39,049,549 | \$44,979,321 |
| Liquidity | | | | | | |
| 8 Current ratio (current assets/current liabilities) | | | | | | |
| 9 Days cash on hand (>90 days required) | 102 | 148 | n/a | 113 ¹ | 165 ¹ - as of last month | n/a |
| Leverage | | | | | | |
| 10 Debt (bonds) | | | | | | |
| 11 Budgeted Debt Service Coverage (>1.25 required) | 1.68 | 1.85 | n/a | 2.51 ² | 2.87 ² ² - as of 2024 ACFR | n/a |
| Receivables | | | | | | |
| 17 Customer Receivables, net of allowance | | <u>\$50,962,854</u> | | | <u>\$39,758,281</u> ² | |
| 18 Active Customer Receivables past due > 60 Days | | \$59,803,655 | | | \$63,923,145 | |
| 19 Average Customer Balance past due >60 Days | | \$2,539 | | | \$2,614 | |
| 20 Uncollected Ratio (1-(cash collections/revenues)) - last 12 mos | | 9.0% | | | 2.0% | |
| 21 Total Number of Active Accounts | | 138,373 | | | 139,252 | |
| 22 Total Number of Delinquent Active Accounts | | 23,552 | | | 24,452 | |
| 23 Total Number of New Payment Plans, net | | 192 | | | 88 | |
| 24 Total Number of Disconnect Notices Sent | | 3,556 | | | 3,187 | |
| 25 Total Number of Disconnects | | 1,200 | | | 1,015 | |

Debt Obligations

December 31, 2025

| | Water | Sewer | Drainage | Total |
|---------------------------------------|-----------------------|-----------------------|----------------------|-----------------------|
| Debt Outstanding: | | | | |
| Revenue Bonds* | \$ 194,660,000 | \$ 238,120,000 | \$ 19,065,000 | \$ 432,780,000 |
| Limited Tax Bonds | | | \$ 19,065,000 | \$ 19,065,000 |
| EPA WIFIA Bond* | | \$ 181,823,776 | | \$ 181,823,776 |
| LDH SRF Loan | 1,352,221 | | | \$ 1,352,221 |
| DEQ SRF Loans* | | \$ 40,660,550 | | \$ 40,660,550 |
| GoZone Loan | | \$ 21,502,126 | | \$ 21,502,126 |
| Total Debt Outstanding | \$ 196,012,221 | \$ 482,106,453 | \$ 19,065,000 | \$ 697,183,674 |
| Southeast Louisiana Project liability | | | \$ 160,546,382 | |
| Available Borrowed Funds: | | | | |
| Unspent Bond Proceeds ⁽¹⁾ | \$ 237,693 | \$ 732,631 | \$ 986,407 | \$ 1,956,731 |
| Available Undrawn EPA WIFIA Bond | | \$ 93,176,224 | | \$ 93,176,224 |
| Available Undrawn DEQ SRF Loans | | \$ 59,731,599 | | \$ 59,731,599 |
| Available Undrawn LDH SRF Loans | \$ 84,647,779 | | | \$ 84,647,779 |
| Total Available Borrowed Funds | \$ 84,885,472 | \$ 153,640,454 | \$ 986,407 | \$ 239,512,333 |

(1) As reported by Board of Liquidation, City Debt

* Included in Debt Service Coverage Tests

MONTHLY FINANCIAL REPORT

Capital Improvement Plan (CIP)

| Capital Appropriations and Disbursements December 2025 | | | | | |
|---|--------------------------|-----------------------|---------------------------|-----------------------|-----------------------------|
| | Monthly Disbursements | YTD | Monthly Appropriations | YTD | Annual Capital Budget |
| Water | \$ 6,819,540 | \$ 63,852,465 | \$ - | \$ 40,045,175 | \$ 100,162,711 |
| Sewer | \$ 13,813,092 | \$ 136,694,874 | \$ 6,087,117 | \$ 58,345,820 | \$ 94,522,661 |
| Drainage | \$ 4,106,682 | \$ 71,583,744 | \$ 932,247 | \$ 52,306,618 | \$ 106,075,016 |
| Total | \$ 24,739,315 | \$ 272,131,083 | \$ 7,019,364 | \$ 150,697,613 | \$ 300,760,388 |
| pending funding sources | | | | | \$ 89,741,827 |
| Total Capital Budget | | | | | \$ 390,502,215 |

Federal Grant/Funding Status

| FEDERAL GRANT/FUNDING STATUS (As of 12/31/2025) | | | | | Monthly |
|---|-------------------------|-------------------------|-----------------------|------------|---------------------|
| | Obligated | Expended | Reimbursed | Completion | Reimbursements |
| Hurricane Public Assistance Projects | \$ 623,495,599 | \$ 583,154,337 | \$ 581,599,194 | 93% | \$ 257,368 |
| HMGP Projects | \$ 187,771,769 | \$ 226,247,274 | \$ 180,597,046 | 96% | \$ 6,517,985 |
| JIRR Projects | \$ 268,448,968 | \$ 254,689,936 | \$ 215,386,494 | 80% | \$ (234,642) |
| Total | \$ 1,079,716,336 | \$ 1,064,091,547 | \$ 977,582,734 | | \$ 6,540,711 |

Minor Drainage Consolidation Revenue Update (12/31/2025)

City of New Orleans and SWBNO
 January 1, 2025 Transfer Agreement - Minor Drainage System
 Transfer and Consolidation Pursuant to Acts 783 and 103 of 2024

| Estimated FY2025 | Received thru October 2025 | |
|---------------------|-------------------------------|---|
| \$5,220,088 | - | Total Traffic Camera Revenue |
| \$5,000,000 | - | Special Annual Allocation- Ordinance 34609 |
| \$3,713,220 | \$3,713,220 | ARPA - 1 Time |
| \$5,000,000 | 4,850,058 | Infrastructure Maintenance Fund - former DPW Share* |
| <u>\$18,933,308</u> | <u>\$8,563,278</u> | |

*Projected IMF former DPW share approximates \$5.8m for full FY25

Amounts Due to City – Joint Infrastructure (1/15/2026)

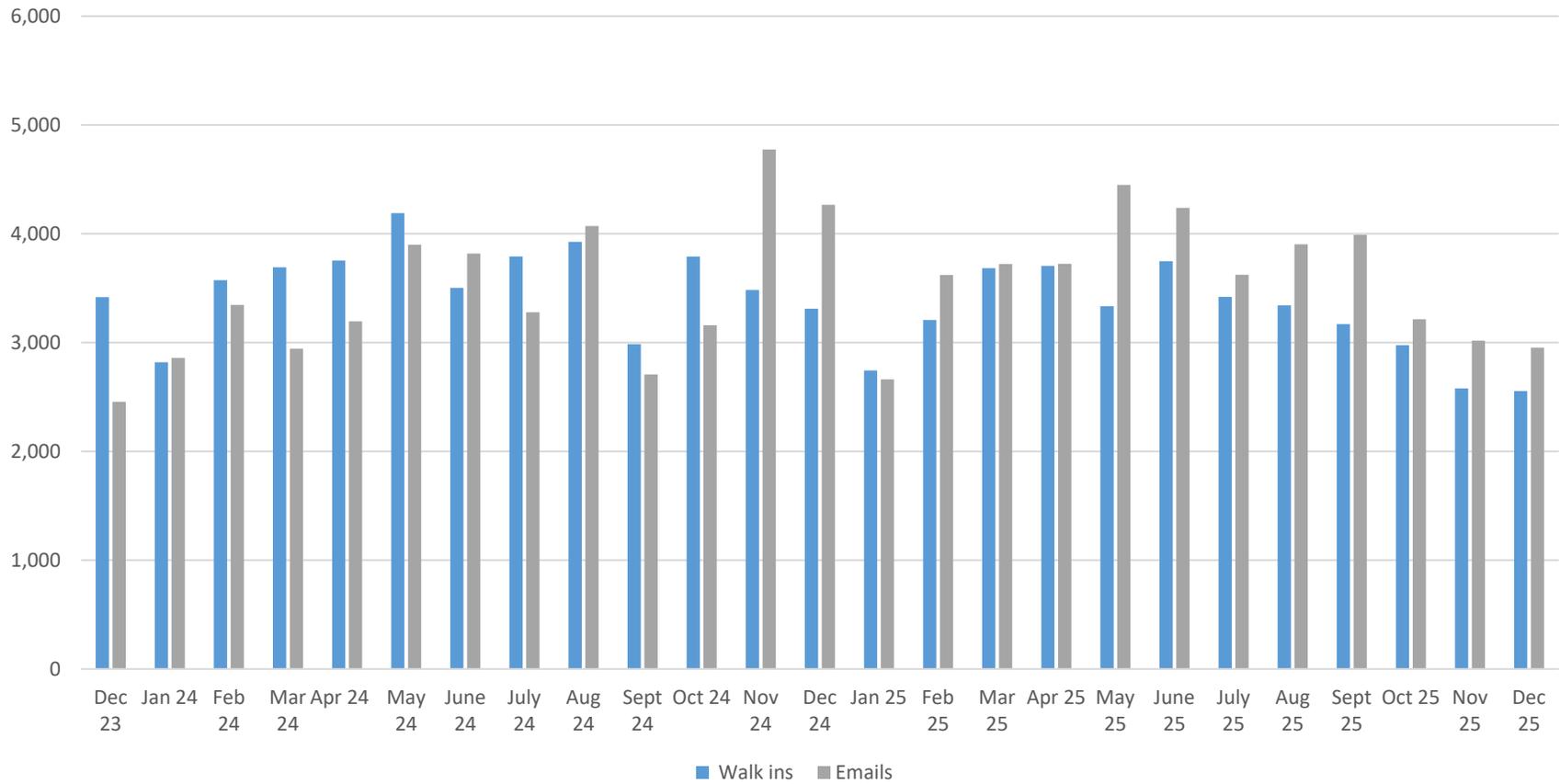
| | | | |
|---|--|--|---------------|
| Cooperative Endeavor Agreements (CEAs) | | | |
| Max Pave - | | | \$3.2 |
| o payment plan proposed | | | |
| Other Bond Projects | | | \$10.6 |
| o final reconciliation stages with DPW; approximately 20 City led project dating back 10+ years | | | |
| JIRR | | | |
| o Project Worksheet (PW) 21031 Grant Funding and Sewer Financing – | | | \$24.7 |
| o Project Worksheet 21032 Grant Funding (City of New Orleans) | | | \$33.1 |
| New invoices under review | | | \$2.0 |
| Total Joint Infrastructure - as of 1/15/2026 tracked via PDU Dashboard | | | <u>\$73.6</u> |
| | | | |
| \$3.2m paid to DPW in January 2026 via JIRR Grant funding or Sewer Financing under the terms of the CEA | | | |
| \$16.2m paid to DPW in Q4 2025 via JIRR Grant funding or Sewer Financing under the terms of the CEA | | | |

Customer Experience

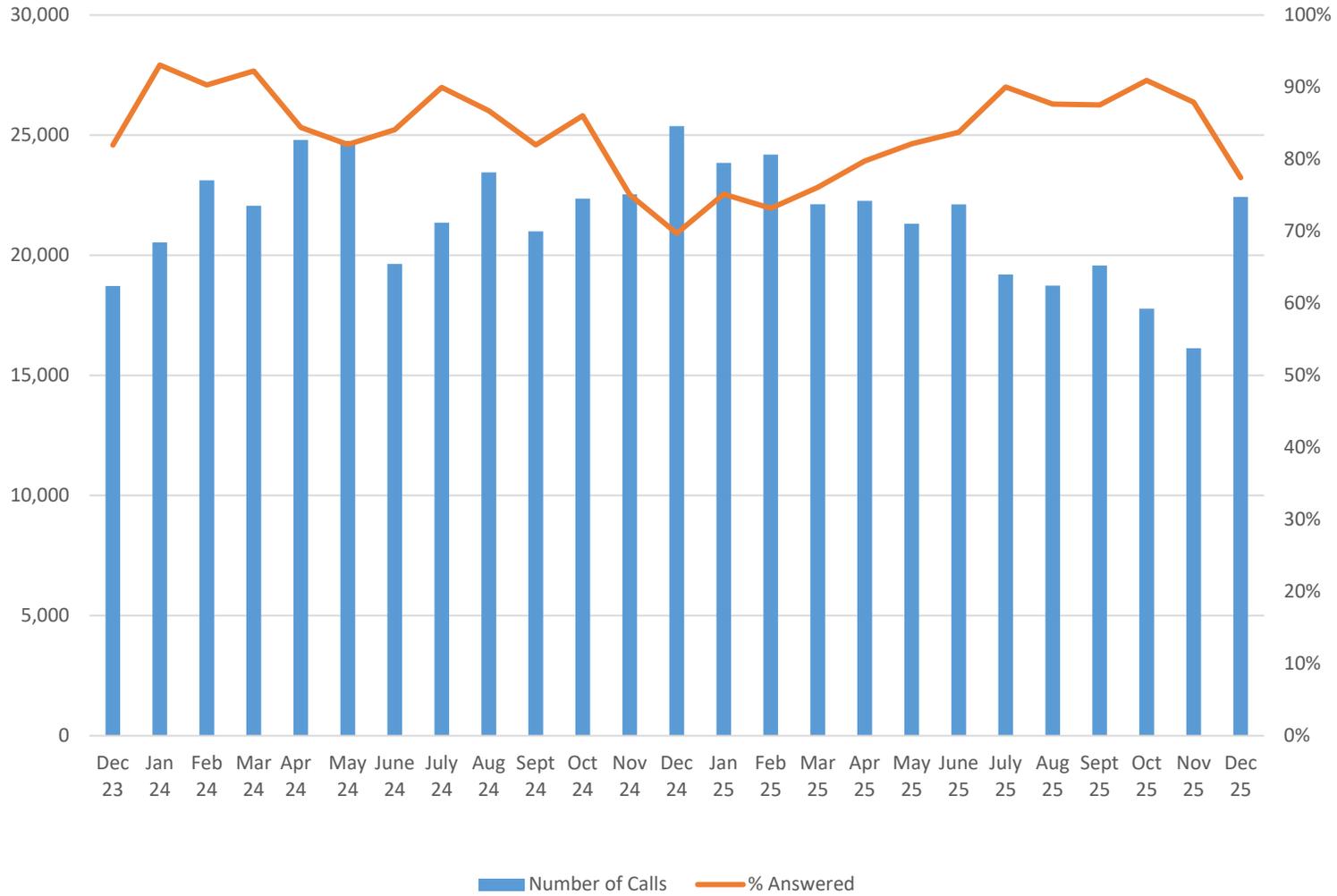
Customers served includes Telephone, walk-ins, email, and interactive voice response calls.

| 2025 | Calls Received | Calls Answered | Calls Dropped | % Answered | Average Wait Time | Integrated Voice Response | Walk-In Customers | E-mails Received | Total Customers Served |
|-----------|----------------|----------------|---------------|------------|-------------------|---------------------------|-------------------|------------------|------------------------|
| January | 23,843 | 17,916 | 5,926 | 75% | 7.34 | 22,840 | 2,743 | 2,661 | 46,160 |
| February | 24,187 | 17,700 | 6,487 | 73% | 7.59 | 23,412 | 3,207 | 3,620 | 47,939 |
| March | 22,120 | 16,829 | 5,291 | 76% | 7.15 | 23,264 | 3,683 | 3,721 | 47,497 |
| April | 22,265 | 17,752 | 4,513 | 80% | 5.54 | 22,398 | 3,704 | 3,723 | 47,577 |
| May | 21,311 | 17,501 | 3,810 | 82% | 4.2 | 22,038 | 3,333 | 4,449 | 47,321 |
| June | 22,113 | 18,516 | 3,595 | 84% | 4.19 | 21,466 | 3,747 | 4,237 | 47,966 |
| July | 19,201 | 17,284 | 1,914 | 90% | 4.22 | 19,951 | 3,420 | 3,622 | 44,277 |
| August | 18,736 | 16,422 | 2,314 | 88% | 3.08 | 20,444 | 3,342 | 3,903 | 44,111 |
| September | 19,570 | 17,128 | 2,440 | 88% | 3.14 | 20,362 | 3,169 | 3,990 | 44,649 |
| October | 17,778 | 16,163 | 1,614 | 91% | 1.26 | 21,109 | 2,976 | 3,214 | 43,462 |
| November | 16,129 | 14,176 | 1,947 | 88% | 3.02 | 18,466 | 2,578 | 3,018 | 38,238 |
| December | 22,431 | 17,367 | 5,064 | 77% | 4.12 | 16,585 | 2,553 | 2,953 | 39,458 |

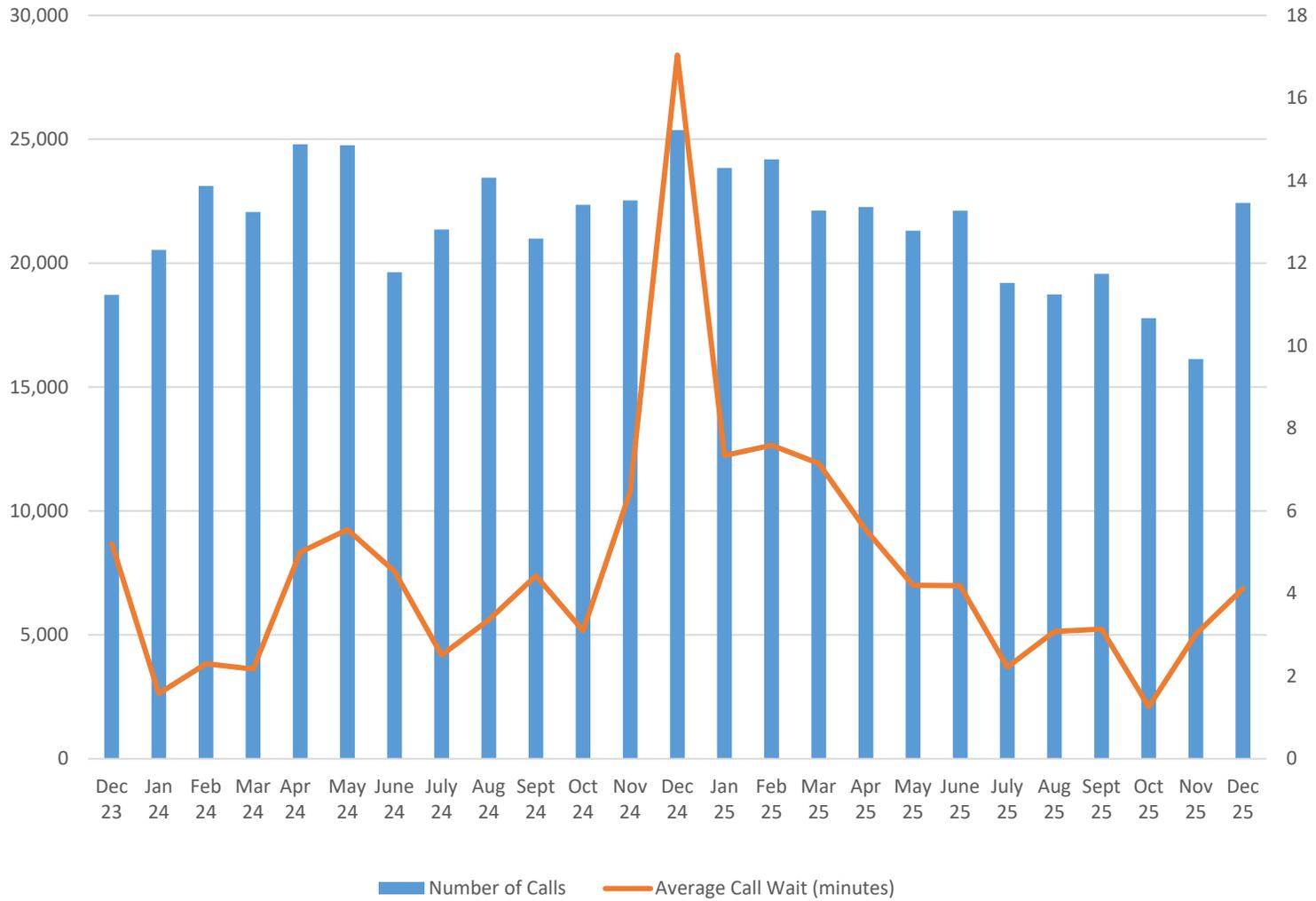
Customer Contacts (Non phone)



Customer Calls and % Answered



Customer Calls and Average Wait Time



December 2025 Financial Statements (unaudited)

Pages 16-17 as follows:

16-17. Preliminary Statement of Operations

Customer Service Updates

Latest insights on service strategies and collections progress





Strategic Positioning of Customer Service & Collections

Proactive Customer Service

Customer service shifts from reactive support to proactive revenue protection and service continuity.

Data-Informed Engagement

Using customer segmentation and delinquency patterns to prioritize intervention needed.

Cross-Functional Collaboration

Strengthening teamwork between customer service and field operations to speed resolutions.

Enhanced Communication Strategies

Improving communication to meet customer needs and compliance through clear, accountable messaging.



Promise Pay Performance Metrics

Strong Customer Enrollment

Over 16,000 customers actively participate, highlighting broad adoption and need for structured payment solutions.

High Repayment Completion

More than 9,500 customers have fully completed repayment plans, indicating long-term program success.

Revenue Generation

The program has generated over \$26 million in collected revenue, demonstrating direct financial benefits.

Operational and Strategic Benefits

Enhanced service equity through customer-focused tools.

Work in Progress

Keeping customers current with Promise Pay AND current billing statements.



Promise Pay Strategic Enhancements

Consolidated Delinquent Balances

Integrating newly accrued delinquent balances into existing plans reduces confusion and creates manageable repayment structures.

Direct Bill Payment Integration

Allowing customers to pay standard monthly bills via Promise Pay simplifies logistics and improves payment tracking.

Accountability and Unenrollment

Automatic unenrollment upon delinquency safeguards program sustainability while balancing support with fiscal responsibility.

Operational and Customer Benefits

Enhancements reduce call volumes, manual interventions, and improve revenue capture while prioritizing customer experience.



Collections Performance and Operational Effectiveness

Delinquent Account Management

Out of ~24,000 delinquent accounts, ~16,000 are enrolled in Promise Pay, reducing disconnection risk.

Enhanced Customer Outreach

Formalized communications at 30 and 60 days overdue improve customer awareness and early intervention.

Final Courtesy Call Impact

Final call before shutoff boosts accountability, prompting last-minute payments to avoid service disruption.

Operational Monitoring and Risk Mitigation

Upgraded tracking of service orders and shutoffs enhances accuracy and identifies meter access or tampering issues.



Investigations & HGI Impact Review

Financial Adjustment Reduction

Adjustments dropped significantly from \$18 million (Q4 2024) to \$2 million (Q4 2025), indicating improved financial accuracy and oversight.

Dispute Resolution Improvements

Reduced dispute volumes reflect fewer billing errors and more stable internal processes benefiting customers.

Enhanced Team Collaboration

Improved collaboration between HGI and Customer Service boosts case resolution speed and quality.

Operational Efficiency Gains

Operational responsiveness has increased, enabling faster investigations and reduced customer wait times.



Forward-Looking Priorities and Strategic Roadmap for Increased Collections

Enhanced Collections Process

Refining collections to improve timely interventions and reduce variability ensures staff manage complex delinquencies effectively.

Promise Pay Optimization

Exploring new repayment structures and digital features to improve affordability and reduce delinquency recurrence.

Customer Information System Modernization

Implementing a new CIS to improve data management, billing accuracy, and self-service for better customer experience.

Compliance and Shutoff Management

Maintaining shutoff capability as a last resort ensures compliance and supports fair enforcement of repayment policies.



Questions?



SWBNO
SMART WATER METERING
PROGRAM

Smart Metering Program: Road to Completion

Finance and Administration Committee
February 11, 2026





Smart Metering Program Timeline

September 2023 = Installs begin

December 2024 = 70,000 meters installed (50%)

December 2025 = 135,000 meters installed (96%)

- Substantial completion of residential installations

2026 = Transition to steady-state operations

Remaining installs involve more complex cases, such as construction needs, obstructed or hard-to-access locations, hard-to-locate meters, and account-related issues.





Accomplishments to Date



96%
Meter upgrades completed



73%
Customers registered for online portal



98%
Bills based on actual reads, compared to 45% prior to



67%
Past due customers, signed up for Promise Pay



90%
Decrease to bill disputes

Sign Up Now!

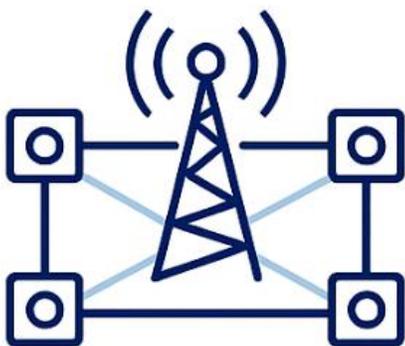
Access to Usage Data, Leak Alerts, Account Notifications, Payment and Billing Tools





Key milestones for functional close-out:

Network System Acceptance



98.5% of meters must communicate hourly

96% CURRENT

Return to Utility (RTU) Meters



Meters unable to be changed out by the contractor

8,224 METERS

Completion of Installations at All Metered Locations



Remaining locations are the most difficult installations

GOAL END OF 2026



Return to Utility Meter (RTU) Installation Plan

Meters unable to be changed out by the contractor

8,224 METERS

Initial list was released via Work Order to Meter Shop

- Priority 1: Customers with billing issues
- Priority 2: Every other RTU

1,408 RTU's completed thus far (17%)

Handled Separately: Large Meter Customers that require customer and internal coordination for installation

| RTU Category | 1/30/2026 | |
|------------------------------------|--------------|-----|
| Active Account | | |
| Complete | 1,315 | 16% |
| Unable to Locate Meters/Obstructed | 3,372 | 41% |
| Requires Infrastructure Repairs | 1,259 | 15% |
| Priority 1 - Fee Only | 1,116 | 14% |
| Large Meter Installation | 591 | 7% |
| Complex Installation | 195 | 2% |
| Vacant Account | | |
| Complete | 93 | 1% |
| Account Usage Confirmation | 283 | 3% |
| Total RTU's | 8,224 | |
| Completed | 1,408 | |
| Remaining | 6,816 | |



\$67M Project Spend as of Dec 2025

- Installation labor, meters, lids and components

Remaining Costs (Est. \$2M):

- Installation project close-out
- Maintenance of smart metering system to include upgrade of remaining meters

\$7.5M Project Management and Ancillary Costs as of Dec 2025

Program Spend

Work Continues!

Thank you



AUTHORIZING EXTENSION OF AGREEMENT WITH HDR ENGINEERING, INC.

WHEREAS, the Sewerage and Water Board of New Orleans (Board) and HDR Engineering, Inc. (Contractor) are parties to a Professional Services Agreement dated May 21, 2021, to provide internal and external communications support (the “Agreement”) pursuant to a public Request for Proposals (RFP) process and Contractor’s Proposal in response, for an initial term of one (1) year with initial compensation of \$118,154.44, which has been amended and extended from time to time by six (6) amendments, through March 1, 2026, for a maximum cumulative compensation of \$1,840,616.25; and

WHEREAS, the Board has continuing need of the services being provided by Contractor, to accommodate the completion of the process for procurement of a new internal and external communications provider, and Contractor, whose address is 1 Galleria Blvd, Suite 1920, Metairie, LA 70130, is qualified and willing to perform such services; and

WHEREAS, the Board and the Contractor desire to enter into an Amendment No. 7 to extend the Agreement through May 31, 2026, per the attached Scope of Services ("Attachment A"), increasing the compensation by \$77,304 to a total of \$1,917,920.25;

NOW THEREFORE, BE IT RESOLVED, that the President or President Pro-Tem of the Sewerage and Water Board is hereby authorized to execute on behalf of the Sewerage and Water Board of New Orleans Amendment No. 7 extends the existing contract agreement with HDR Engineering and further approves the increase in compensation in the amount of \$77,304 for the provision of internal and external strategic communication support through May 31,2026 at a total maximum cumulative compensation of \$1,917,920.25.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
February 25, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

AMENDMENT NO. 7
TO THE
PROFESSIONAL SERVICES AGREEMENT
BETWEEN
SEWERAGE AND WATER BOARD OF NEW ORLEANS
AND
HDR ENGINEERING, INC.
FOR
INTERNAL AND EXTERNAL COMMUNICATION SERVICES

THIS AMENDMENT NO. 7 is made and entered into effective the 1st day of March, 2026, by and between the **SEWERAGE AND WATER BOARD OF NEW ORLEANS** (the, “**Board**”), represented by **RANDY HAYMAN, ESQ., EXECUTIVE DIRECTOR**, and **HDR ENGINEERING, INC.** (the, “**Contractor**”), represented by **BRETT GEESEY, VICE PRESIDENT**.

WHEREAS, in December 2019, the Sewerage and Water Board of New Orleans (Board) advertised a request for proposals (the “**RFP**”) seeking proposals from qualified firms for an initial one-year period with up to five (5) successive one-year renewal periods, to provide a suite of communications services to implement an internal and external communications strategy to improve cohesion of mission among employees, foster greater internal understanding of the responsibilities of the Board and empower employees to act as ambassadors for the Board to each other and the public, with proposals due on January 31, 2020; and

WHEREAS, the Contractor submitted a proposal dated January 31, 2020, (the “**Proposal**”) to perform the professional services described in the RFP, the Board selected the Contractor, and the Board and the Contractor executed a Professional Services Agreement, dated May 21, 2021, to provide internal and external communications support (the “**Agreement**”) pursuant to the RFP and Contractor’s Proposal in response, for an initial term of one (1) year; and

WHEREAS, by Amendment No. 1, dated March 28, 2022, the Board extended the Agreement via Amendment No. 1 through March 28, 2023, and increased the compensation by \$249,619 to a total of \$367,773.44; and

WHEREAS, by Amendment No. 2 dated April 24, 2023, the Board extended the Agreement via Amendment No. 2 through February 28, 2024, and increased the compensation by \$281,000.29 to a total of \$648,773.73; and

WHEREAS, by Amendment No. 3 to the Agreement, dated November 27, 2023, compensation was increased by \$226,098.00 to a total of \$874,872.00 for additional services approved by Board supplement to the Year 3 budget for a total maximum compensation of

\$874,872.00; and

WHEREAS, by Resolution R-047-2024, the Board authorized Amendment No. 4 to the Agreement, to provide for additional level of services including support in planning and implementing a Chief of Staff Listening Tour using Concordia as a subcontractor, and support for a Customer Sentiment Survey effort using American Pulse, a qualified research and polling vendor; to extend the Agreement through February 28, 2025, with up to three (3) additional successive one-year renewal periods in accordance with the RFP; and increasing the compensation thereunder by \$439,849.00 to a total maximum compensation of \$1,314,721.00; and

WHEREAS, pursuant to Resolution R-047-2024, the Board and Consultant Amendment No. 4, dated April 22, 2024; and

WHEREAS, by Resolution R-092-2024, the Board authorized Amendment No. 5 to the Agreement, to provide consultation services related to the design, functionality, and implementation of the Board's new customer portal and increasing the compensation by \$176,781.00 to a total of \$1,491,502.00; and

WHEREAS, pursuant to Resolution R-092-2024, the Board and Contractor executed Amendment No. 5 dated June 28, 2024; and

WHEREAS, by Resolution R-016-2025, the Board authorized execution of Amendment 6 to the Agreement, extending the term thereof for one (1) additional one-year period at a cost of \$349,114.25 for a total compensation under the Agreement of \$1,840,616.25; and

WHEREAS, by Resolution R-016-2025, the Board authorized execution of Amendment 6 to the Agreement, extending the term thereof for one (1) additional one-year period at a cost of \$349,114.25 for a total compensation under the Agreement of \$1,840,616.25; and

WHEREAS, pursuant to Resolution R-016-2025, the Board and Contractor executed Amendment No. 6 effective February 24, 2025, extending the term of the Agreement through March 1, 2026; and

WHEREAS, from inception of this Agreement through the execution of this Amendment, Contractor has provided and performed the services hereunder, as amended from time to time, continuously and without interruption, and this is a memorialization of same; and

WHEREAS, the Board has continuing need of the services being provided by Contractor, to accommodate the completion of the process for procurement of a new internal and external communications provider, and Contractor, whose address is 1 Galleria Blvd, Suite 1920, Metairie, LA 70130, is qualified and willing to perform such services; and

WHEREAS, the Board and the Contractor desire to enter into an Amendment No. 7 to extend the Agreement through May 31, 2026, per the attached Scope of Services ("Attachment A"), increasing the compensation by \$77,304 to a total of \$1,917,920.25; and

NOW THEREFORE, for good and valuable consideration, the Board and the Contractor amend the Agreement as follows:

**ARTICLE I
CONTRACTOR'S OBLIGATIONS**

A. Scope of Services. In addition to the services under the Agreement as previously amended, Contractor shall perform continued internal and external strategic communications support to the Board under the Agreement as previously amended prior to the date of this Amendment.

**ARTICLE IV
COMPENSATION**

A. Maximum Compensation. The Agreement is amended to increase the maximum compensation at no additional cost.

**ARTICLE V
DURATION AND TERMINATION**

A. Extension. By execution of this Amendment, the Agreement is extended through May 31, 2026.

Except as otherwise provided by this Amendment No. 7, the terms and conditions of the Agreement remain in full force and effect.

IN WITNESS WHEREOF, the Sewerage and Water Board of New Orleans and HDR Engineering, Inc., through their duly authorized representatives, execute this Amendment No. 7.

SEWERAGE AND WATER BOARD OF NEW ORLEANS

BY: _____

RANDY HAYMAN, ESQ., EXECUTIVE DIRECTOR

FORM AND LEGALITY APPROVED:

Legal Department

BY: _____

MARY E. ARCENEAU ASSISTANT SPECIAL COUNSEL

HDR ENGINEERING, INC.

BY: _____

BRETT GEESEY, VICE PRESIDENT

47-0680568

TAX ID

**EXHIBIT A
TO
AMENDMENT NO. 7
TO THE
PROFESSIONAL SERVICES AGREEMENT
BETWEEN
SEWERAGE AND WATER BOARD OF NEW ORLEANS
AND
HDR ENGINEERING, INC.
FOR
INTERNAL AND EXTERNAL COMMUNICATION SERVICES**

List of Services

- Project management
- Communications advising and consultation
- Content development and copywriting
- Graphic design
- Website update support
- Event coordination and delivery

This scope is based on a not-to-exceed fee of \$77,304. If SWBNO requires additional services or a level of effort beyond the budget of this scope, HDR's Project Manager can provide an amendment proposal to SWBNO for consideration.

Detailed Services

Project Management

To support the management of this scope of work and the services associated with it, HDR will provide project management services, which include administrative activities such as:

- Delivery schedule development and tracking
- Invoicing (3 invoices)
- Progress report development (3 progress reports)
- Quality monitoring
- Coordination meetings

Assumptions:

- Progress reports and invoices will be submitted monthly to SWBNO's Communications Director electronically.

Communications Advising and Consulting

Within this scope of work, HDR will assist SWBNO through communications advising and consulting upon request, which may take the form of support related to:

Program Outreach Strategies

- *Drainage Consolidation and Stormwater Fee Education*
- *Consumer Confidence Report Support*
- *Consumer Confidence Report outreach plan*

Advising and Consultation

- *Crisis communications support (up to 20 hours)*
- *Media relations support (up to 20 hours)*
- *Participation in weekly Communications Team meetings*
- *Participation in weekly Lead and Copper Rule meetings*
- *Additional advising and consultation as requested*

Assumptions

- *Crises related to major hurricane events, saltwater intrusion, legislative session activities, etc. require a scope amendment and additional budget if the level of effort requires additional support.*

Content Development and Copywriting

This scope of work includes content development and copywriting support to provide SWBNO with clear and consistent materials written with audiences in mind. The content development efforts in this scope are upon request and could include:

Major Utility Initiatives

- *Drainage Consolidation and Stormwater Fee Education*
- *One (1) tailored version of the existing presentation for a new audience*
- *Consumer Confidence Report Support*
- *Consumer Confidence Report outreach materials, including*
 - *One (1) postcard*
 - *One (1) press release*
 - *Two (2) stakeholder emails*
 - *One (1) customer portal email*
 - *One (1) customer portal rotating banner*
 - *One (1) legal notice*
 - *Website carousel content*
 - *Customer bill notice content*
 - *Up to three social media posts*
- *Consumer Confidence Report content development for an up to 28-page booklet*

Reoccurring Efforts

- Presentation support (up to 12 hours), including
 - Development of presentations
 - QC review of monthly Director's Reports
- Copywriting for monthly *Pipeliner* internal newsletters
- Development of monthly social media content calendars
- Copywriting for seasonal communications (i.e., hurricane season, hard freezes, etc.), including talking points, social media posts, and press releases (up to 10 hours)
- As needed/as requested content development

Assumptions:

- Content development and copywriting services efforts are assumed to include the following and similar items:
 - Branded templates
 - Bill inserts
 - Brochures
 - Door hangers and notices
 - Emails and e-blasts
 - Flyers and handouts
 - Internal newsletters
 - Mailers
 - Video and podcast script
 - Online content
 - Presentations
 - Press releases and media advisories
 - Print ads
 - PSAs
 - Social media posts
 - Talking points
- SWBNO will develop and draft the items identified for HDR's support via QC Review.
- SWBNO will be responsible for the printing and distribution of collateral.
- Drainage consolidation and stormwater fee materials will be developed based on existing materials created within the Year 5 scope of work. Substantial content changes will require a change order.

Graphic Design

This scope of work includes graphic design support to provide SWBNO with clean, branded, and eye-catching material that makes technical subjects easier to understand. Graphic design support will be provided upon request and may include:

Major Utility Initiatives

- Drainage Consolidation and Stormwater Fee Education
 - One (1) tailored version of the existing presentation for a new audience
 - Consumer Confidence Report Support
 - Consumer Confidence Report outreach materials, including
 - One (1) postcard
 - One (1) customer portal rotating banner
 - One (1) legal notice
 - Up to three social media posts

- Consumer Confidence Report (up to 28-page booklet) designed at a 5"x8" final size

Reoccurring Efforts

- Monthly *Pipeliner* internal newsletter design
- Monthly social media graphics
- Graphic design for seasonal communications (i.e., hurricane season, hard freezes, etc.)
- As needed/as requested graphic design support

Assumptions:

- Anticipated deliverables for the above efforts could items such as:
 - Bill inserts
 - Brochures
 - Door hangers and notices
 - Emails and e-blasts
 - Flyers and handouts
 - GIF animations
 - Internal newsletters
 - Mailers
 - Online graphics
 - Presentations
 - Social media graphics
 - Video graphics and production
- SWBNO will provide the consultant team logo files and photography as needed to design necessary deliverables.
- This scope of work does not include video footage capture.

Website Update Support

As part of this scope of work, HDR will provide updated web content and design recommendations as needed and/or as requested to support the execution of communications plans detailed above.

This scope of work includes:

- Web copy development and web design recommendations for key programs identified above

Assumptions:

- This scope of work does not include website or webpage coding, edits to CMS or website templates, or other substantial, backend website changes.
- SWBNO is responsible for implementing the suggested copy and design changes on the utility website.

Event Coordination and Delivery Support

This scope of work includes in-person event coordination and delivery support for events such as community meetings, neighborhood presentations, key stakeholder meetings/tours/events, elected official briefings, press conferences, dignitary visits, etc.

Event support will be provided upon request and could include:

- Event planning and coordination support for up to 20 hours of coordinator support and 10 hours of advisor support.

Assumptions:

- This scope of work does not include costs for day-of materials, such as printed materials, craft services, etc.

Fee Schedule

The following fee estimate has been prepared for the scope of services described above. The fee and hours estimates may vary based on the level of service requested by SWBNO. HDR will invoice monthly for actual hours and expenses incurred based on the rates provided below.

| ESTIMATED DIRECT LABOR | | | |
|-------------------------------|------------------------------|--------------------|-------------------|
| | | TOTAL HOURS | LABOR COST |
| Task 1 | Project Management | 18 | \$ 2,382.00 |
| Task 2 | Communications Planning | 136 | \$ 24,810.00 |
| Task 3 | Content Development | 169 | \$ 24,198.00 |
| Task 4 | Graphic Design | 113 | \$ 16,185.00 |
| Task 5 | Website Support | 36 | \$ 4,719.00 |
| Task 6 | Event Planning | 30 | \$ 5,010.00 |
| | | | |
| | TOTAL | 502 | \$ 77,304 |
| OTHER DIRECT COSTS | | | |
| | | | |
| | TOTAL | | \$ - |
| | | | |
| | TOTAL ESTIMATED COST: | | \$77,304 |

| LABOR CATEGORY | HOURS |
|----------------------------|--------------|
| HDR | |
| Accountant | 6 |
| Sr. Project Manager | 3 |
| Advisor | 109 |
| Coordinator IV | 3 |
| Coordinator III | 56 |
| Coordinator II | 230 |
| Coordinator I | 50 |

| LABOR CATEGORY | HOURS |
|--------------------|-------|
| Graphic Designer I | 45 |

Rates

The following labor categories will be used to staff this scope of services. Please note subcontractor rates include a 10% markup.

| LABOR CATEGORY | RATE |
|-------------------------------|----------|
| HDR | |
| Technical Reviewer | \$447.00 |
| Accountant | \$136.00 |
| Sr. Advisor | \$381.00 |
| Advisor | \$225.00 |
| Sr. Project Manager | \$259.00 |
| Coordinator IV | \$172.00 |
| Coordinator III | \$159.00 |
| Coordinator II | \$138.00 |
| Coordinator I | \$108.00 |
| Art Director | \$224.00 |
| Web Developer | \$182.00 |
| Videographer II | \$166.00 |
| Videographer I | \$129.00 |
| Graphic Designer II | \$123.00 |
| Graphic Designer I | \$104.00 |
| Concordia | |
| Principal In Charge | \$330.00 |
| Director | \$247.50 |
| Sr. Project Manager | \$192.50 |
| Sr. Project Architect/Planner | \$192.50 |
| Project Manager | \$165.00 |
| Project Architect/Planner | \$165.00 |
| Designer/Planner III | \$132.00 |
| Designer/Planner II | \$121.00 |
| Administration | \$82.50 |
| GMc+Co., Inc. | |
| Blended Team Rate | \$192.50 |

**GENERAL SUPERINTENDENT RECOMMENDATIONS
FOR THE FEBRUARY 11, 2026
FINANCE AND ADMINISTRATION COMMITTEE MEETING**

A listing of the bids, change orders, amendments and final acceptances received during the month of January 2026 are included in the following report. A summary is attached for your review.

CONTRACT CHANGE ORDER BY RATIFICATION (4)

- | | |
|--------------------|--|
| Page 02 R-009-2026 | Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC. |
| Page 06 R-010-2026 | Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC. |
| Page 10 R-011-2026 | Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC. |
| Page 14 R-013-2026 | Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture. |

RATIFICATION OF CHANGE ORDER NO. 4 FOR CONTRACT 30229 – CARROLLTON BASIN NO. 1 SEWER REHABILITATION BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND BLD SERVICES, LLC.

WHEREAS, the Sewerage and Water Board of New Orleans advertised on November 3, 2023, according to public bid law, a Request for Bids for Contract 30229 – Carrollton Basin No. 1 Sewer Rehabilitation; and,

WHEREAS, Bids for contract 30229 were received on November 30, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and,

WHEREAS, The responsible and responsive low bid was accepted, and the Contract was awarded to BLD Services, LLC in the amount of \$9,951,760.00 per R-142-2023; and,

WHEREAS, Change Order No. 1 adds WIFIA clauses that pertains American Iron and Steel, and Labor Laws and Standards that are required for receiving funding; and,

WHEREAS, Change Order No. 2, per Resolution R-093-2025, added \$88,501.00 and 113 days to the Contract. The additional 113 days were due to delays from added repairs, several water leaks that prevented lining efforts and impacted progress, a line segment that was up scoped to pipe bursting due to tree and utility conflicts, and work stoppage during the snow week ending January 24th, 2025. Change Order No. 2 also added one new bid item to allow for the determination of water connection material behind the meter up to the private right of way as part of the new lead line replacement program, and adjusted existing bid items to complete the scope of work; and,

WHEREAS, Change Order No. 3, per Resolution R-116-2025, adds \$0.00 and 104 days to the Contract. The additional 104 days were due to right of entry conflicts, water leaks, utility conflicts, tree conflicts, and differing site conditions requiring additional point repairs prior to CIPP installation; and,

WHEREAS, Change Order No. 4, per Field Change Order No. 5, adds one new Bid Item X-02 - Brick Line Segment and Remove Roots From Manhole 004-021, adjusts existing bid item quantities to reflect actual work performed, and adds 165 days for the following: Unmapped segments added to the Contract, water leaks preventing restoration, ROE delays, and conflicts with trees and other contractors performing work in the area

WHEREAS, Change Order No. 4, adds 165 days to the Contract with a new substantial completion date of February 28, 2026; and,

NOW, THEREFORE, BE IT RESOLVED, the ratification of Change Order No. 4 for Contract 30229 is hereby approved by the Sewerage and Water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
February 25, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



ACTION REQUESTED

CONTRACT CHANGE ORDER: 004

Contract 30229 - Carrollton Basin No. 1 Sewer Rehabilitation

Approval to execute a change order between the Sewerage and Water Board and BLD Services, LLC, to extend the contract duration by 165 days. This change order is only to add days to the Contract and does not amend the Total Contract Value.

CONTRACTOR/SUB/VENDOR INFORMATION

| | | DBE PARTICIPATION GOAL: 36% | |
|--------------------------|---------------------------------------|-----------------------------|-------------------------|
| PRIME | SUBS | BID | ACTUAL (as of 01/29/26) |
| <i>BLD Services, LLC</i> | <i>C&M Construcion Group, LLC</i> | 21.86% | 18.04% |
| | <i>Cooper Contracting Group, LLC</i> | 6.33% | 12.12% |
| | <i>Prince Dump Truck Service, LLC</i> | 4.37% | 1.56% |
| | <i>Choice Supply Solutions, LLC</i> | 3.47% | 1.22% |
| Total | | 36.03% | 32.94% |

Economically Disadvantaged Business Program Comments

Prime Contractor asserts that DBE participation is backloaded near end of project in tasks such as restoration. Expect to meet or exceed 36% DBE participation goal.

DESCRIPTION AND PURPOSE

| | Change Orders | Renewal | Totals |
|--|----------------|---------|------------------------|
| Original Contract Value | \$9,951,760.00 | | \$9,951,760.00 |
| Previous Change Orders | \$88,501.00 | | \$88,501.00 |
| % Change of Contract To Date | 0.89% | | 0.89% |
| Value of Requested Change | \$0.00 | | \$0.00 |
| % For This Change Order | 0.00% | | 0.00% |
| <i>Has a NTP been Issued</i> | <i>Yes</i> | | <i>Yes</i> |
| Total Contract Value | | | \$10,040,261.00 |
| % Total Change of Contract | | | 0.89% |
| Original Contract Completion Date | | | 2/11/2025 |
| Previously Approved Extensions (Days) | 217 | | 217 |
| Time Extension Requested (Days) | 165 | | 165 |
| Proposed Contract Completion Date | | | 2/28/2026 |

Purpose and Scope of the Contract:

Contract 30229, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

Reason for Change:

| | | |
|----------------------------|----------------------------|------------------------|
| Negotiate Fee(s) and Rates | Differing Site Condition X | Regulatory Requirement |
| Design Change X | Other _____ | |

This Change Order incorporates Field Change Order 5 into the Contract. FCO 5 adds one new Bid Items X-02 - Brick Line Segment and Remove Roots From Manhole 004-021, adjusts existing bid item quantities to reflect actual work performed, and adds 165 days for the following: Unmapped segments added to the Contract, water leaks preventing restoration, ROE delays, and conflicts with trees and other contractors performing work in the area.

Spending to Date:

| | |
|------------------------------|-----------------|
| Cumulative Contract Amount | \$10,040,261.00 |
| Cumulative Contract Spending | \$8,219,492.74 |

Contractor's Past Performance:

BLD has an excellent work record for the Board.

PROCUREMENT INFORMATION

| | | | |
|--|---|------------------------------|------------------------|
| Contract Type | Base Bid | Award Based On | Lowest Competitive Bid |
| Commodity | Public Works Construction | Contract Number | 30229 |
| Contractor Market | Public Bid | | |
| Compliance with Procurement Laws? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | CMRC Date (if nec.) : | |

BUDGET INFORMATION

| | | | |
|-------------------|----------|-------------------------|---------------------|
| Funding | 317-11 | Department | Network Engineering |
| System | Sewer | Project Manager | Owen Millehrer |
| Job Number | 30229LDQ | Purchase Order # | PC2024 0000717 |

ESTIMATED FUND SOURCE

| User | Share% | Dollar Amount | Reimbursable? |
|-----------------|--------|---------------|---------------|
| Sewer System | | | |
| Water System | | | |
| Drainage System | | | |
| TOTAL | | \$ - | |

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

Owen Millehrer
Engineering Division Manager
Network Engineering

RATIFICATION OF CHANGE ORDER NO. 5 FOR CONTRACT 30254 – CARROLLTON BASIN NO. 13 SEWER REHABILITATION BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND BLD SERVICES, LLC.

WHEREAS, the Sewerage and Water Board of New Orleans advertised on August 18, 2023, according to public bid law, a Request for Bids for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation; and,

WHEREAS, Bids for contract 30254 were received on September 14, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and

WHEREAS, The responsible and responsive low bid was accepted, and the Contract was awarded to BLD Services, LLC in the amount of \$4,373,468.00 per R-110-2023; and,

WHEREAS, Change Order No. 1 (R-135-2024) represents Field Change Order (FCO) 1 - Partial service repair on a house service connection where the main is in good condition, but the service is collapsed up the line., FCO 2 – Adding new items to complete sewer repairs due to existing sewer being at a lower elevation than expected and resolving a conflict with a storm drain, and FCO 3 - Move the following segments 032-001/033-042 (1500 Dante St.), 033-039/033-037 (1600 Dante St.), 033-037/033-036 (1700 Dante St.), 033-036/033-035 (1800 Dante St.) in the Carrollton Basin from RR067 to 30254 to help meet the consent decree milestone. Also, FCO 3 adds six new pay items to complete the repairs along Dante Street. X10-Initial Bypass Setup and Removal, X11- Initial Bypass Operation, X12-Reset Bypass Setup, X13-Reset Bypass Operation, X14-Sewer Main Cleaning/CCTV (21”), X15-Pipe Liner (CIPP, 21”). Change Order No. 1 added \$1,313,882.32 to the Contract; and,

WHEREAS, Change Order No. 2 (R-011-2025) represents FCO 4 - Increase the quantity of nine existing pay items due to the change in scope of restoration work. Increase the quantity of two existing pay items to complete the repairs along Dante Street. Increase the quantity of three existing pay items for waterline repairs due to leaks encountered in the field. Change Order No. 2 added \$1,325,964.50 and 90 days to the Contract; and,

WHEREAS, Change Order No. 3 (R-141-2025) represents FCO 5 and 6. FCO 5 adds 75 days to the Contract for weather delays, water leaks, and additional restoration work. FCO 6 adds \$2,671,105.51, adjusts quantities for completed and remaining required work, and adds 124 days due to weather delays, additional restoration, and change from interim pavement to permanent pavement. FCO 6 also adds 4 new Bid Items: X16 – Manhole Adjustments >6”, X17 – Catch Basin Adjustment, X18 – 6” Barrier Curb, and X19 – Exploratory Excavation; and,

WHEREAS, Change Order No. 4 (R-145-2025) represents FCO 7. FCO 7 adds \$6,759,562.13, increasing quantities of existing bid items and adding new bid items for the installation of a new sewer and abandonment of an existing sewer along Erato Street. FCO 7 adds 9 new Bid Items: X20 - Erato Mobilization; X21 - Erato Traffic Control; X22 - Erato Gravity Sewer Sheet Pile and Bracing; X23 - Erato Install Sewer Main (36" At 20.1'-22.0'); X24 - Erato Jack & Bore 48" Casing; X25 - Erato Jack & Bore Entry Pit Including Sheeting and Backfill; X26 - Erato Jack & Bore Receiving Pit Including Sheeting and Backfill; X27 - Erato Sewer Manholes Up To 22' Deep Including Sheeting; and X28 - Erato Plug And Flow Fill Existing 33" Sewer Line; and,

WHEREAS, Change Order No. 5 represents FCO 1 and 8. Although FCO 1 was mentioned in Change Order No. 1, it failed to add the \$17.57 that should have been added for this FCO. FCO 8 adds 444 days to the Contract duration to account for the added time it will take to construct the improvements included in FCO 7 and approved in R-145-2025; and,

WHEREAS, Change Order No. 5, in the amount of \$17.57 brings the accumulated Contract change order total to \$12,070,532.03, or 275.99% of the original Contract value, and adds 444 days to the Contract bringing the total contract value to \$16,444,000.03 with a substantial completion date of December 4, 2026; and,

NOW THEREFORE BE IT RESOLVED, the approval of Change Order No. 5 for Contract 30254 is hereby approved by the Sewerage and Water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
February 25, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



ACTION REQUESTED

CONTRACT CHANGE ORDER: 005

Contract 30254 - Carrollton Basin No. 13 Sewer Rehabilitation

Approval to execute a change order between the Sewerage and Water Board and BLD Services, LLC, in the amount of \$17.57 and to extend the contract duration by 444 days.

CONTRACTOR/SUB/VENDOR INFORMATION

| | | DBE PARTICIPATION GOAL: 36% | |
|---------------------|---|-----------------------------|---------------------------|
| PRIME | SUBS | BID | ACTUAL (as of 02/02/2026) |
| <i>BLD Services</i> | <i>C&M Construction Group, Inc.</i> | 29.26% | 47.23% |
| | <i>Choice Supply Solutions, LLC</i> | 1.21% | 2.95% |
| | <i>Cooper Contracting Group, LLC</i> | 5.61% | 6.79% |
| Total | | 36.08% | 56.97% |

Economically Disadvantaged Business Program Comments

Prime Contractor states that subcontracting opportunities increased for C&M Construction when scope of project changed from temporary restoration to full-depth restoration.

DESCRIPTION AND PURPOSE

| | Change Orders | Renewal | Totals |
|--|-----------------|---------|------------------------|
| Original Contract Value | \$4,373,468.00 | | \$4,373,468.00 |
| Previous Change Orders | \$12,070,514.46 | | \$12,070,514.46 |
| % Change of Contract To Date | 275.99% | | 275.99% |
| Value of Requested Change | \$17.57 | | \$17.57 |
| % For This Change Order | 0.00% | | 0.00% |
| <i>Has a NTP been Issued</i> | Yes | | Yes |
| Total Contract Value | | | \$16,444,000.03 |
| % Total Change of Contract | | | 275.99% |
| Original Contract Completion Date | | | 12/1/2024 |
| Previously Approved Extensions (Days) | 289 | | 289 |
| Time Extension Requested (Days) | 444 | | 444 |
| Proposed Contract Completion Date | | | 12/4/2026 |

Purpose and Scope of the Contract:

Contract 30254, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

Reason for Change:

| | | |
|-------------------|----------------------------|------------------------|
| Change In Scope X | Differing Site Condition X | Regulatory Requirement |
| Design Change | Other _____ | |

Change Order No. 5 represents FCO 1 and 8. Although FCO 1 was mentioned in Change Order No. 1, it failed to add the \$17.57 that should have been added for this FCO. FCO 8 adds 444 days to the Contract duration to account for the added time it will take to construct the improvements included in FCO 7 and approved in R-145-2025

Spending to Date:

| | |
|------------------------------|-----------------|
| Cumulative Contract Amount | \$16,443,982.46 |
| Cumulative Contract Spending | \$7,377,589.93 |

Contractor's Past Performance:

BLD has an excellent work record for the Board.

PROCUREMENT INFORMATION

| | | | |
|-----------------------------------|---|-----------------------|------------------------|
| Contract Type | Base Bid | Award Based On | Lowest Competitive Bid |
| Commodity | Public Works Construction | Contract Number | 30254 |
| Contractor Market | Public Bid | | |
| Compliance with Procurement Laws? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | CMRC Date (if nec.) : | |

BUDGET INFORMATION

| | | | |
|------------|----------|------------------|---------------------|
| Funding | 317-08 | Department | Network Engineering |
| System | Sewer | Project Manager | Owen Millehrer |
| Job Number | 30254WIF | Purchase Order # | PC2024 0000716 |

ESTIMATED FUND SOURCE

| User | Share% | Dollar Amount | Reimbursable? |
|-----------------|--------|---------------|---------------|
| Sewer System | | \$ 17.57 | WIFIA |
| Water System | | | |
| Drainage System | | | |
| TOTAL | | \$ 17.57 | |

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

Owen Millehrer, PE
Engineering Division Manager
Networks Engineering

RATIFICATION OF CHANGE ORDER NO. 1 FOR CONTRACT 30259 – CARROLLTON BASIN NO. 18 SEWER REHABILITATION BETWEEN SEWERAGE AND WATER BOARD OF NEW ORLEANS AND HARD ROCK CONSTRUCTION, LLC.

WHEREAS, the Sewerage and Water Board of New Orleans advertised, according to public bid law, a Request for Bids for Contract 30259 – Carrollton Basin No. 18 Sewer Rehabilitation; and,

WHEREAS, Bids for contract 30259 were received on December 14, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and,

WHEREAS, the responsible and responsive low bid was accepted, and the Contract was awarded to Hard Rock Construction, LLC in the amount of \$14,903,453.00 per R-014-2024; and,

WHEREAS, On March 19, 2024, the Sewerage and Water Board of New Orleans executed Contract 30259; the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation; and,

WHEREAS, Change Order 1 incorporates Field Change Orders (FCO) 1 through 7 into the Contract. These combined FCOs add multiple Bid Items and adjust quantities of existing Bid Items to reflect actual work performed and adding days due to weather and added restoration scope. In total, Change Order 1 adds \$775,384.34 and 294 days to the Contract; and,

WHEREAS, Change Order 1, adds \$775,384.34, or 5.2% of the original Contract value, and adds 294 days to the contract time bringing the new total contract value to \$15,678,837.34 with a substantial completion date of October 21, 2025; and,

NOW THEREFORE BE IT RESOLVED, the ratification of Change Order No. 1 for Contract 30259 is hereby approved by the Sewerage and Water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
February 25, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



ACTION REQUESTED

CONTRACT CHANGE ORDER: 001

Contract 30259 - Carrollton Basin No. 18 Sewer Rehabilitation

Approval to execute a change order between the Sewerage and Water Board and Hard Rock Construction, LLC, in the amount of \$775,384.34, and extends the contract duration by 294 days.

CONTRACTOR/SUB/VENDOR INFORMATION

| DBE PARTICIPATION GOAL: 36% | | | |
|------------------------------------|--|---------------|---------------------------|
| PRIME | SUBS | BID | ACTUAL (as of 02/02/2026) |
| <i>Hard Rock Construction, LLC</i> | <i>EFT Diversified, Inc.</i> | 18.37% | 7.00% |
| | <i>JETT Services, LLC</i> | 1.27% | 1.58% |
| | <i>Mitchell Contracting Inc.</i> | 15.77% | 3.53% |
| | <i>Choice Supply Solutions LLC</i> | 1.27% | 1.03% |
| | <i>IAB Construction</i> | 1.27% | 1.10% |
| | <i>BEF Construction</i> | 20.74% | 11.39% |
| | <i>Landrieu Concrete & Cement</i> | 1.27% | 2.02% |
| | <i>C&M Construction Group Inc.</i> | -- | - |
| | <i>Baum Environmental Group INC</i> | 0.06% | 0.08% |
| Total | | 60.02% | 27.73% |

Economically Disadvantaged Business Program Comments

Project is on going, Mitchell Contracting was removed from the job after falling behind schedule to meet the consent decree deadline. BLD (non-DBE) was subcontracted to replace them. The scope is CIPP which is considered specialty. BEF, C&M, Baum, Choice, JETT, Landrieu, BEF were all added to this project for the remedial plan. Contractor is projecting 29%-30% DBE participation at completion.

DESCRIPTION AND PURPOSE

| | Change Orders | Renewal | Totals |
|--|-----------------|---------|------------------------|
| Original Contract Value | \$14,903,453.00 | | \$14,903,453.00 |
| Previous Change Orders | \$0.00 | | \$0.00 |
| % Change of Contract To Date | 0.00% | | 0.00% |
| Value of Requested Change | \$775,384.34 | | \$775,384.34 |
| % For This Change Order | 5.20% | | 5.20% |
| <i>Has a NTP been Issued</i> | <i>Yes</i> | | <i>Yes</i> |
| Total Contract Value | | | \$15,678,837.34 |
| % Total Change of Contract | | | 5.20% |
| Original Contract Completion Date | | | 12/31/2024 |
| Previously Approved Extensions (Days) | 0 | | 0 |
| Time Extension Requested (Days) | 294 | | 294 |
| Proposed Contract Completion Date | | | 10/21/2025 |

Purpose and Scope of the Contract:

Contract 30259, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

Reason for Change:

| | | |
|-------------------|----------------------------|------------------------|
| Change In Scope X | Differing Site Condition X | Regulatory Requirement |
| Design Change X | Other _____ | |

Change Order 1 incorporates Field Change Orders (FCO) 1 through 7 into the Contract. FCO 1 adds \$190,623.88 and 83 days; adding five new Bid Items X01 – Sewer Point Repair Up To 12 Feet (18” at 10.1’ – 12.0’), X02 – Tree Removal, X03 – Tree Planting, X04 – Sewer Mainline Heavy Cleaning, X05 – Street Light (7) and Traffic Signal (1) Removal/Reinstallation. FCO 2 adds \$21,307.45 and 0 days; adding one new Bid Item X06 – Sewer Point Repair Beyond 12 Feet (8” at 0’ – 6.0’), adjusts quantities from FCO 1, and adds six new Bid Items X07 – Sewer Point Repair Up To 12 Feet (18” at 10.1’ – 12.0’), X08 – Tree Removal, X09 – Tree Planting, X10 – Sewer Mainline Heavy Cleaning, X11 – Street Light Removal/Reinstallation, and X12 – Traffic Signal Removal/Reinstallation. FCO 3 adds \$238,924.33 and 0 days; adding five new Bid Items X13 – Point Repair of Existing Drain Line Up to 10 Feet (10”), X14 – Point Repair of Existing Drain Line Up to 10 Feet (18”), X15 – Point Repair of Existing Drain Line Up to 10 Feet (24”), X16 – Waterline Point Repair Up to 10 Feet (6”), and X17 – Saddle Wye. FCO 4 removes \$137,761.98 and 0 days; adding three new Bid Items X18 – Point repair of Existing Drain Line Up to 10 Feet (15”), X19 – Single Vertical Catch Basin Repair Or Vertical Adjustment Reusing Existing Metal Castings, X20 – Single Vertical Catch Basin, and removing quantities from existing bid items for work to be performed by others. FCO 5 adds \$369,376.80 and 60 days; adding two new Bid Items X21 – Lead Line Locate and Assessment, X22 – Reset Existing Curb (Precast Concrete, Stone, Etc.) Including Base, and adjusted quantities of existing bid items to reflect actual work performed. FCO 6 adds \$163,298.00 and 0 days; adjusting quantities of existing bid items to reflect actual work performed. FCO 7 removes \$70,384.14 and adds 151 days; adjusting quantities of existing bid items to reflect actual work performed and adding days due to weather and added restoration scope. In total, Change Order 1 adds \$775, 384.34 and 294 days to the Contract.

Spending to Date:

| | |
|------------------------------|-----------------|
| Cumulative Contract Amount | \$14,903,453.00 |
| Cumulative Contract Spending | \$12,871,243.85 |

Contractor's Past Performance:

Hard Rock LLC has an excellent work record for the Board.

PROCUREMENT INFORMATION

| | | | |
|-----------------------------------|---|-----------------------|------------------------|
| Contract Type | Base Bid | Award Based On | Lowest Competitive Bid |
| Commodity | Public Works Construction | Contract Number | 30259 |
| Contractor Market | Public Bid | | |
| Compliance with Procurement Laws? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | CMRC Date (if nec.) : | |

BUDGET INFORMATION

| | | | |
|------------|----------|------------------|---------------------|
| Funding | 317-08 | Department | Network Engineering |
| System | Sewer | Project Manager | Owen Millehrer |
| Job Number | 30259WIF | Purchase Order # | PG2024 6000002 |

ESTIMATED FUND SOURCE

| User | Share% | Dollar Amount | Reimbursable? |
|-----------------|--------|---------------|---------------|
| Sewer System | | \$ 775,384.34 | WIFIA |
| Water System | | | |
| Drainage System | | | |
| TOTAL | | \$ 775,384.34 | |

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

Owen Millehrer
Engineering Division Manager
Network Engineering

RATIFICATION OF CHANGE ORDER NO. 7 FOR CONTRACT 1420 – POWER COMPLEX PHASE 1 EQUIPMENT INSTALLATION AND COMMISSIONING BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND FRISCHHERTZ-BARNES A JOINT VENTURE.

WHEREAS, on April 17, 2024, by Resolution R-050-2024, the Sewerage and Water Board of New Orleans (Board) awarded Contract 1420 to Frischhertz-Barnes, a Joint Venture (Contractor) in the amount of \$53,337,050.00 for the Power Complex Phase 1 Installation and Commissioning; and,

WHEREAS, on September 18, 2024, by Resolution R-124-2024, the Board approved Change Order 1 which added the installation of Static Frequency Changer 3 while also removing the Fuel Oil System from the Scope of Work of the Project. Change Order 1 reduced the Contract Amount by \$161,825.83 for a revised Contract Amount of \$53,175,224.17, representing a 0.3% decrease from the Original Contract Amount; and,

WHEREAS, on November 14, 2024, by ED-022-2024, the Executive Director approved Change Order 2 which consisted of a credit to the contract for the salvage of a transformer, and the modification of the foundation to accept the installation of the replacement transformer. This Change Order increased the Contract Amount by \$223,470.00, bringing the new Contract Amount to \$53,398,694.17, representing a 0.4% increase from the Original Contract Amount; and,

WHEREAS, on February 5, 2025, by ED-004-2025, the Executive Director approved Change Order 3 which consisted of pulling additional circuits, adding drain valves in the sumps at for the transformer pads, purchase of a climate-controlled storage unit for spare parts, and adding 6 calendar days to the Contract due to the 2025 Snow Event. This Change Order also had to return the credit from Change Order 2 for the transformer salvage, as the original vendor purchasing the unit declined to purchase it after an oil test. Board Staff will auction the unit for salvage. This Change Order increase the Contract Amount by \$347,519.00 bringing the new Contract Amount to \$53,746,213.17, representing a 0.6% increase from the Original Contract Amount; and,

WHEREAS, on May 21, 2025, by R-070-2025, the Board of Directors ratified Change Order 4 which consisted of repairs to an owner-supplied switchgear for the Contractor to install, the addition of deflection fitting for the tap box routing, modifications to a Central Control breaker cubicle to receive power from the new construction, and replacement of current transformers for the 24kV switchgear cubicles. This Change increased the Contract Amount by \$274,567.00 bringing the new Contract Amount to \$54,020,780.17, representing a 1.3% cumulative increase from the Original Contract Amount; and,

WHEREAS, on September 17, 2025, by R-132-2025, the Board of Directors ratified Change Order 5 which consisted of additional fiber cables, a series of minor field adjustments, and a change to grounding conductors to comply with the National Electric Code. These changes increased the Contract Amount by \$186,784.24 bringing the new Contract Amount to \$54,207,564.41, representing a 1.6% cumulative increase from the Original Contract Amount; and,

WHEREAS, on November 19, 2025 by R-164-2025, the Board of Directors ratified Change Order 6 which consisted of modifications to the steel platforms and stairs, modifications to the foundation for the transformer for CTG 6, the purchase of additional lube oil for CTG 7, and the procurement of IT equipment for the commissioning. These changes increased the Contract Amount by \$389,881.00 bringing the new Contract Amount to \$54,597,445.41, representing a 2.36% cumulative increase from the Original Contract Amount; and,

WHEREAS, this Change Order 7 represents four field changes that consist of installation of additional Entergy feeders to the substation, additional diagnostic test on a transformer, repairs to gutters on Central Control near the existing work, and installing new circuits on an existing switchgear. Acceptance of these changes were necessary prior to approval from the Board of Directors to ensure no delays to the project occurred. These changes increase the Contract Amount by \$232,495.00 bringing the new Contract Amount to \$54,829,940.41, representing a 2.8% cumulative increase from the Original Contract Amount.

NOW THEREFORE BE IT RESOLVED, Change Order No. 7 for Contract 1420 is hereby ratified by the Sewerage and Water Board of New Orleans, increasing the Contract Amount by \$232,495.00 for a revised total Contract Amount of \$54,829,940.41.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a resolution adopted
at the Regular Meeting of said Board,
duly called and held, according to law, on
February 25, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



ACTION REQUESTED

CONTRACT CHANGE ORDER 7

Contract CP-1420 WPC Phase 1 Equipment Installation and Commissioning

Approval to modify CP-1420, between the Sewerage and Water Board and CONTRACTOR, in the amount of \$232,495.00 (two hundred thirty-two thousand, four hundred ninety-five, and zero cents).

CO7 encompasses the following FCO's: FCO-023 Additional Entergy Feeders, FCO-024 Sweep Frequency Response Analysis (SFRA) Test, FCO-025 PDC-2 Handrail Removal & Central Control Gutter Repair, and FCO-026 120VAC Circuits to 25HZ Yard Switchgear.

CONTRACTOR/SUB/VENDOR INFORMATION

| DBE PARTICIPATION GOAL: 30% | | | |
|---|--|---------------|-------------------------|
| PRIME | SUBS | BID | ACTUAL (as of 01/29/26) |
| <i>Frishchertz Barnes a Joint Venture</i> | <i>Balthazar Electriks</i> | 3.68% | 5.33% |
| | <i>Blackstar Diversified Enterprises</i> | 1.07% | 0.00% |
| | <i>Carter Electric Supply, LLC</i> | 3.67% | 3.65% |
| | <i>Chester Electric, LLC</i> | 2.59% | 2.79% |
| | <i>Legacy Professional Services, LLC</i> | 0.37% | 0.65% |
| | <i>M&R Disposal Services</i> | 0.22% | 0.19% |
| | <i>RTM Freight Brokerage, LLC</i> | 0.09% | 0.14% |
| | <i>SSE Steel Fabrication</i> | 2.13% | 3.33% |
| Total | | 13.82% | 16.08% |

Economically Disadvantaged Business Program Comments

Failing to meet the established goal of 30% DBE Participation during the bid process, the Joint Venture (JV) placed a self-imposed goal of 14% as a gesture of Good Faith Effort. Although the JV is failing to meet the established goal, they are currently above their self-imposed goal. This is likely to change when final invoices are submitted by the prime. At the point the percentage of DBE participation is expected to drop below the self-imposed goal as well.

DESCRIPTION AND PURPOSE

| | Change Orders | Renewal | Totals |
|--|----------------|---------|------------------------|
| Original Contract Value | | | \$53,337,050.00 |
| Previous Change Orders | \$1,260,395.41 | | \$1,260,395.41 |
| % Change of Contract To Date | 2.36% | | 2.36% |
| Value of Requested Change | \$232,495.00 | | \$232,495.00 |
| % For This Change Order | 0.44% | | 0.44% |
| <i>Has a NTP been Issued</i> | <i>Yes</i> | | <i>Yes</i> |
| Total Revised Contract Value | | | \$54,829,940.41 |
| % Total Change of Contract | | | 2.80% |
| Original Contract Completion Date | | | 8/15/2025 |
| Previously Approved Extensions (Days) | 32 | | 32 |
| Time Extension Requested (Days) | 0 | | 0 |
| Proposed Contract Completion Date | | | 9/16/2025 |

Purpose and Scope of the Contract:

The West Power Complex (WPC) Equipment Installation and Commissioning Project (the “WPC Project” or “Project”) scope of work (the “Work”) combines several functional elements to achieve an interconnected highly reliable mega-watt scale power supply and distribution system between the 60-Hz Utility source and the 60-Hz and 25-Hz loads on the SWBNO managed electrical network. The intent of the WPC Project is to improve the resiliency and reliability of critical SWBNO managed electrical network infrastructure.

The Work includes offloading and installing Owner-provided equipment packages including Static Frequency Converters and associated 25-Hz and 60-Hz transformers, interim 25-kV switchgear, auxiliary switchgear, combustion gas turbine (CTG) and associated equipment (electrical enclosure room, fuel gas compressor, and auxiliary transformer), and two (2) Generator Step Up (GSU) transformers. Mechanical work includes installation of and interconnection of CTG equipment, interconnection of natural gas piping, interconnection of fuel oil piping and fuel oil forwarding system, compressed air system, water piping, and drain piping. Structural work includes offloading Owner-provided equipment, fabrication and installation of elevated steel platforms, handrails, and ancillary items. Electrical work includes installation and interconnection of Owner-provided equipment and supply of miscellaneous electrical system elements. Instrumentation and controls (I&C) work supply and installation of fiber optic patch panel and networking cabinets, fiber connections, and installation and calibration of instrumentation supplied with Owner-provided equipment. The Work also includes testing, startup, and commissioning to demonstrate a safe, reliable, resilience, efficient power system.

Reason for Change:

| | | |
|-----------------|----------------------------|------------------------|
| In Scope | Differing Site Condition X | Regulatory Requirement |
| Design Change X | Other _____ | |

FCO-023, Additional Entergy Feeders - On 05 December 2025, the Contractor submitted COR036 Rev. 03 in response to the cable schedule changes issued under ITC001 and ITC011. This submission includes pricing only for the installation of four additional Entergy feeders from the Entergy Sullivan Substation to PDC2. Pricing for the remaining additional feeders and other scope changes associated with ITC001 and ITC011 will be submitted under a separate change order request.

FCO-024, Sweep Frequency Response Analysis (SFRA) Test - On 18 August 2025, the CMO issued WCD-030 Sweep Frequency Response Analysis (SFRA) testing, directing Contractor to perform an SFRA test on CWPYRD-EMV60-XFMR-201B in accordance with the latest edition of NETA ATS standards and other relevant industry guidelines. This diagnostic test is intended to assess the mechanical and electrical integrity of the transformer’s windings and core structure. The contract specifications require all testing to be completed per the latest NETA ATS standards. Due to this test being listed as optional, the requirement for this test to be performed is considered a change to the contract.

FCO-025, PDC-2 Handrail Removal & Central Control Gutter Repair - On 26 February 2025, the CMO issued WCD-011 PDC-2 Handrail Removal, directing Contractor to omit handrails along the south and east sides of the PDC-2 enclosure, install and terminate handrails only at the southwest and northeast corners per the markup, remove grating beyond the new termination point, and turn over all uninstalled handrails to SWBNO. On 03 September 2025, the CMO issued WCD-033 Repair Central Control Gutters and Downspout, directing Contractor to engage a qualified gutter repair firm, develop recommended repairs and a cost proposal, coordinate the approach with the Owner/Engineer, and perform the approved repair work.

FCO-026, 120VAC Circuits to 25HZ Yard Switchgear - On 14 October 2025, the CMO issued WCD-035 120VAC Circuits to 25HZ Yard Switchgear, directing Contractor to promptly proceed with providing additional 120VAC power to the SSYRD switchgear in accordance with the response to RFI-168. On 5 December 2025, Contractor submitted COR-045 Rev. 1 proposal in response to WCD-035 for a total of \$11,115.00.

Spending to Date:

| | |
|--|-----------------|
| Cumulative Contract Amount (as of 6/1/2025) | \$54,597,445.41 |
| Cumulative Contract Spending (as of 6/1/2025) | \$37,346,487.62 |

Contractor's Past Performance:

Major work completed to date includes the installation of SFC-1, SFC-2, SFC-3, CTG-7, PDC-1, PDC-2, and the EER equipment enclosures, as well as the offloading and placement of all transformers. All major equipment deliveries have been received and are now onsite. Significant progress has been made on cable pulling, terminations, raceway installations, and equipment interconnections, with these activities currently ongoing. Commissioning, startup, and testing efforts are underway, with a current focus on SFC-1, PDC-1, and PDC-2.

PROCUREMENT INFORMATION

| | | | |
|--|---|------------------------------|------------------------|
| Contract Type | Base Bid | Award Based On | Lowest Competitive Bid |
| Commodity | Construction, Equipment Installation, and Commissioning | Contract Number | 1420 |
| Contractor Market | Public Bid with DBE participation | | |
| Compliance with Procurement Laws? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | CMRC Date (if nec.) : | 1/29/2026 |

BUDGET INFORMATION

| | | | |
|-------------------|----------|-------------------------|----------------|
| Funding | 826-01 | Department | Engineering |
| System | Drainage | Project Manager | Chris Bergeron |
| Job Number | 01420 | Purchase Order # | PC2024 0001602 |

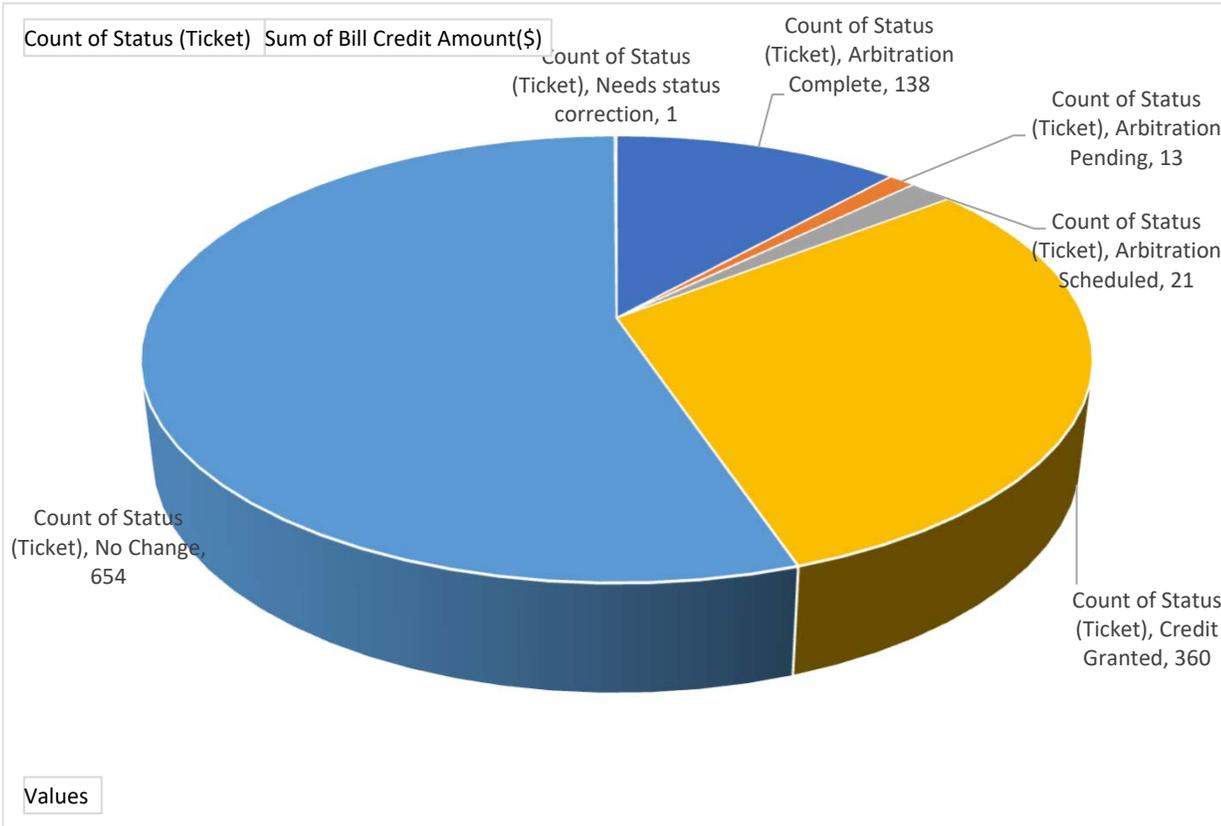
ESTIMATED FUND SOURCE

| User | Share% | Dollar Amount | Reimbursable? |
|-----------------|--------|---------------|---------------|
| Sewer System | | | |
| Water System | | | |
| Drainage System | 100% | \$232,495.00 | |
| TOTAL | | \$ 232,495.00 | |

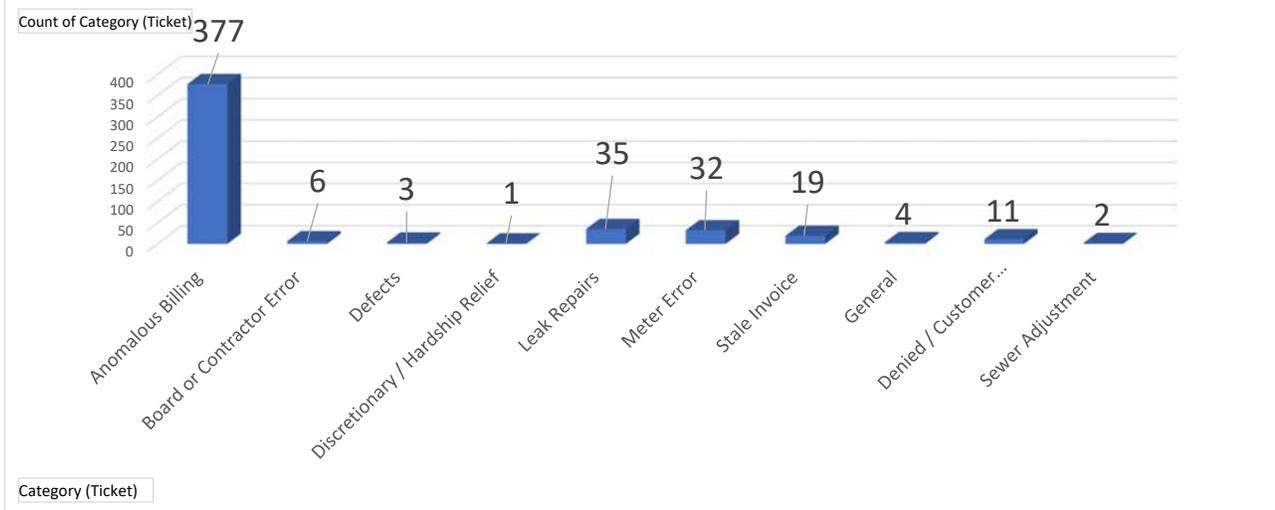
I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

Chris Bergeron, P.E.
Chief of Engineering

| Row Labels | Count of Status (Ticket) | Sum of Bill Credit Amount(\$) |
|-------------------------|--------------------------|-------------------------------|
| Arbitration Complete | 138 | \$476,747.90 |
| Arbitration Pending | 13 | \$18,939.63 |
| Arbitration Scheduled | 21 | \$15,328.65 |
| Credit Granted | 360 | \$844,664.58 |
| No Change | 654 | \$944.06 |
| Needs status correction | 1 | \$0.00 |
| Grand Total | 1187 | \$1,356,624.82 |



| Row Labels | Count of Category (Ticket) |
|---------------------------------|----------------------------|
| Anomalous Billing | 377 |
| Board or Contractor Error | 6 |
| Defects | 3 |
| Discretionary / Hardship Relief | 1 |
| Leak Repairs | 35 |
| Meter Error | 32 |
| Stale Invoice | 19 |
| General | 4 |
| Denied / Customer... | 11 |
| Sewer Adjustment | 2 |



Louis J. Resweber

Program Director

IDAP • Invoice Dispute & Appeals Program

SWBNO • Sewerage & Water Board of New Orleans

Chief Executive Officer

HGI Global, Inc. • Hammerman & Gainer, LLC.

3201 General DeGaulle Drive • Suite 207 • New Orleans, LA • 70114

website: www.hgi-global.com

email: lour@hgi-global.com

office: (504) 681-6135

cell: (225) 413-6392



• **Key Performance Indicators:**

Call Analytics/KPI's

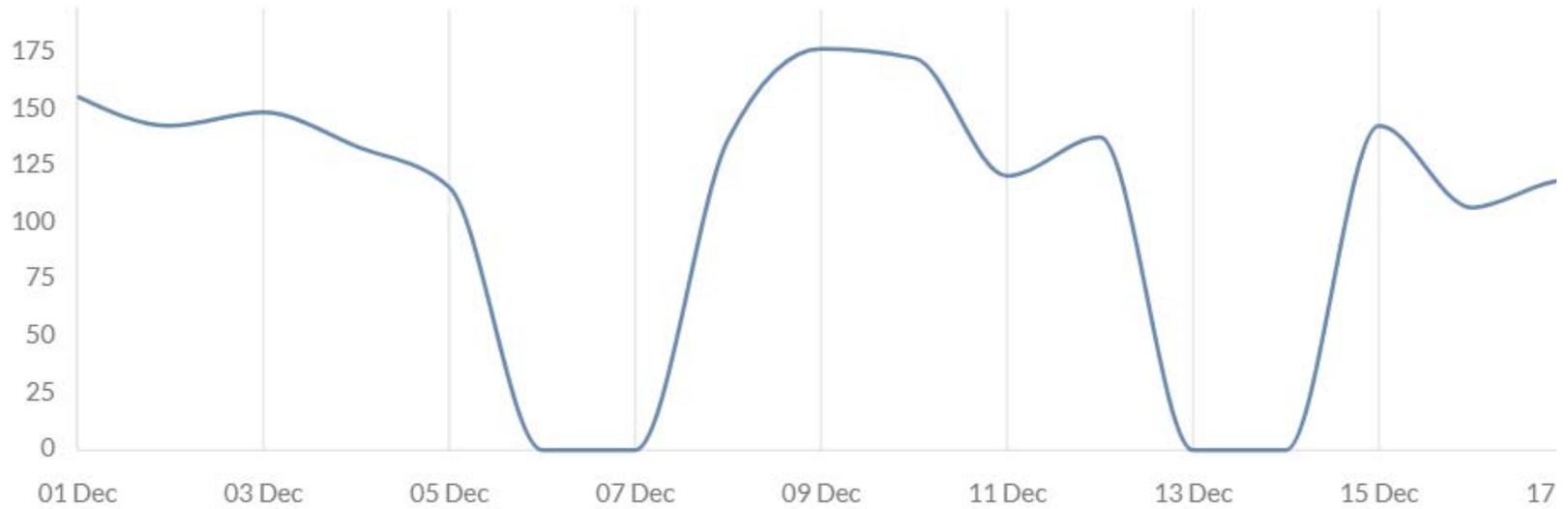
KPIs

2,901
Total Calls

94
Avg. # Calls/Day

2,532
Inbound

Trend

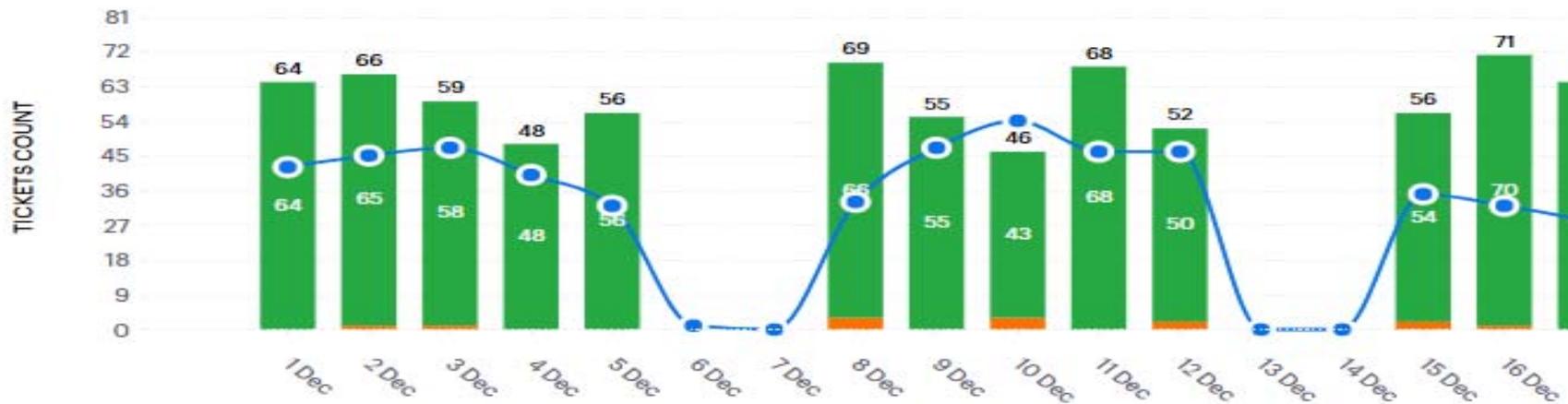


Tickets Stats

720 New Tickets (Total)

24 On Hold Tickets (Total)

11



369
Outbound

75
Missed with VM

03:55
Avg. Handle Time

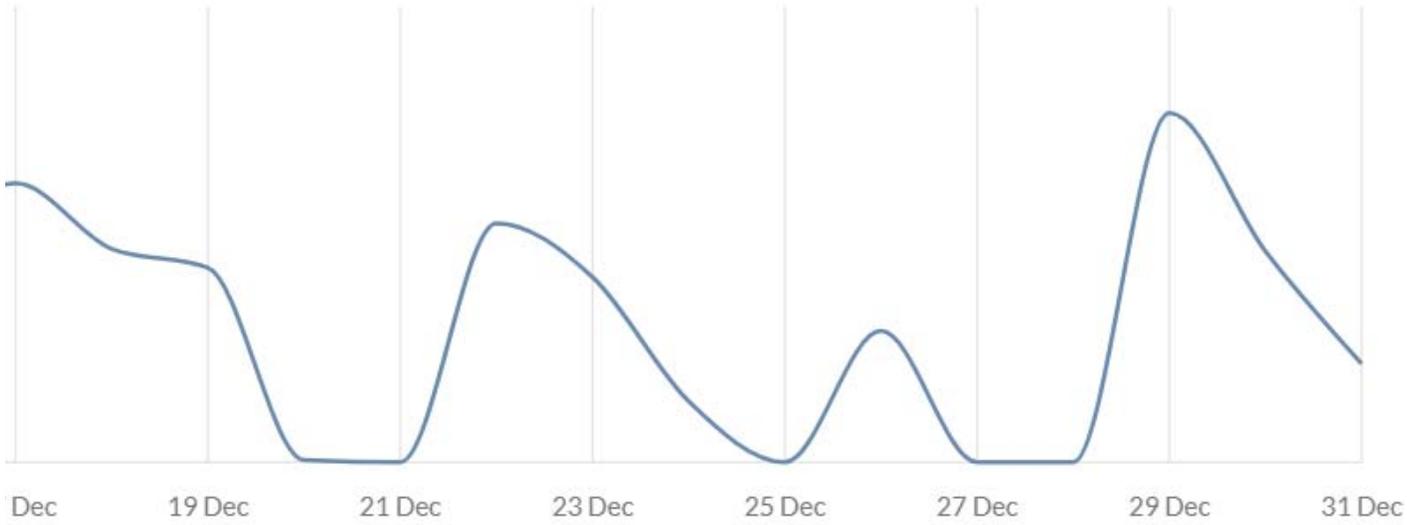


 Show Filters (2) 

Inbound

Day

Week



69 Closed Tickets (Total)

50 Backlog Tickets (Average)



1REPORT: AFIN882

DISTRIBUTION: ACCOUNTING

| | DEC | | 31-Dec-25 | | DEC | |
|---------------------------------------|---------------------|----------------------|---------------------|----------------------|------------------------|---------------------|
| | YTD | | DEC | YTD | DEC | YTD |
| | Water System | | Sewer System | | Drainage System | |
| OPERATING REVENUES: | | | | | | |
| SALES OF WATER AND SEWERAGE SERVICE C | \$10,338,434 | \$118,336,278 | \$0 | \$0 | \$0 | \$0 |
| PLUMBING INSPECTIO | \$338,970 | \$506,951 | \$0 | \$27,315 | \$0 | \$0 |
| OTHER REVENUES | \$4,982,193 | \$20,458,811 | \$30,266 | \$174,944 | \$1,281 | \$987,126 |
| TOTAL REVENUES | \$15,659,599 | \$139,302,043 | \$15,315,537 | \$152,619,716 | \$1,281 | \$987,126 |
| | | \$0 | | \$0 | | \$0 |
| OPERATING EXPENSES: | | | | | | |
| POWER AND PUMPING | \$733,159 | \$4,718,536 | \$1,292,103 | \$8,479,955 | \$2,303,424 | \$13,999,707 |
| TREATMENT | \$2,974,373 | \$18,990,890 | \$5,605,633 | \$20,117,154 | \$0 | \$0 |
| TRANSMISSION AND DISTRIBUTION | \$1,585,741 | \$18,219,628 | \$1,560,879 | \$18,492,341 | \$683,287 | \$6,877,512 |
| CUSTOMER ACCOUNTS | \$344,201 | \$2,881,767 | \$344,201 | \$2,881,762 | \$2,363 | \$29,983 |
| CUSTOMER SERVICE | \$725,264 | \$4,165,015 | \$725,263 | \$4,165,010 | \$7,609 | \$99,905 |
| ADMINISTRATION AND GENERAL | \$2,355,522 | \$12,773,076 | \$3,690,050 | \$16,571,991 | \$4,923,702 | \$17,389,531 |
| PAYROLL RELATED | \$2,407,861 | \$23,572,006 | \$2,317,422 | \$24,310,268 | \$1,234,772 | \$15,486,933 |
| MAINTENANCE OF GENERAL PLANT | \$1,155,026 | \$9,598,443 | \$969,570 | \$8,536,699 | \$1,042,561 | \$9,302,132 |
| DEPRECIATION EXP. | \$1,380,181 | \$16,562,172 | \$1,821,811 | \$21,861,733 | \$2,146,976 | \$25,763,713 |
| PROVISION FOR DOUBTFUL ACCTS | \$276,000 | \$3,257,000 | \$427,000 | \$4,333,000 | \$0 | \$0 |
| PROVISION FOR CLAIMS | \$146,884 | \$818,754 | \$146,884 | \$821,840 | \$73,442 | \$407,918 |
| TOT OPERATING EXP. | \$14,084,215 | \$115,557,294 | \$18,900,820 | \$130,571,762 | \$12,418,140 | \$89,357,343 |

| | | | | | | |
|-------------------------|-------------|--------------|--------------|--------------|---------------|---------------|
| | | \$0 | | \$0 | | \$0 |
| NET OP REV-LOS | \$1,575,384 | \$23,744,748 | -\$3,585,283 | \$22,047,954 | -\$12,416,858 | -\$88,370,216 |
| | | \$0 | | \$0 | | \$0 |
| NON-OPERATING REVENUE | | \$0 | | \$0 | | \$0 |
| TWO MILL TAX | \$0 | \$0 | \$0 | \$0 | \$0 | \$135 |
| THREE MILL TAX | \$0 | \$0 | \$0 | \$0 | \$40,011 | \$19,247,183 |
| SIX MILL TAX | \$0 | \$0 | \$0 | \$0 | \$42,157 | \$20,327,937 |
| NINE MILL TAX | \$0 | \$0 | \$0 | \$0 | \$63,282 | \$30,445,546 |
| INTEREST INCOME | \$0 | \$0 | \$485,584 | \$1,435,268 | \$57,018 | \$1,475,813 |
| OTHER TAXES | \$0 | \$131,053 | \$0 | \$151,795 | \$0 | \$0 |
| INTEREST EXPENSE | -\$501,402 | -\$5,418,090 | -\$777,077 | -\$9,273,830 | -\$93,967 | -\$2,076,853 |
| TOTAL NON-OPER. REVENUE | -\$501,402 | -\$5,287,037 | -\$291,493 | -\$7,686,766 | \$108,502 | \$69,419,764 |
| CHNGS IN NET ASSETS | \$1,073,981 | \$18,457,710 | -\$3,876,776 | \$14,361,187 | -\$12,308,356 | -\$18,950,452 |

**Project Delivery Unit
January 2026 Closeout Snapshot**

| FEMA Public Assistance | # of Project Worksheets | FEMA Obligated | FEMA Revenue Received per LAPA | FEMA Obligation Balance | % Financially Complete | # of Projects Submitted for Closeout | OBLIGATED Value of Projects Submitted for Closeout | POTENTIAL Value of Projects Submitted to Closeout | # of Projects Officially Closed | OBLIGATED Value of Projects Officially Closed | % Submitted | % Closed | # of Projects Submitted but Not Officially Closed | OBLIGATED Value of Projects Submitted but Not Officially Closed |
|--|--------------------------------|--------------------------|---------------------------------------|--------------------------------|-------------------------------|---|---|--|--|--|--------------------|-----------------|--|--|
| Hurricane Katrina - St. Joseph Headquarters | 20 | \$ 6,544,132.21 | \$ 6,201,111.15 | \$ 343,021.06 | 95% | 19 | \$ 2,236,513.15 | \$ 2,236,513.15 | 19 | \$ 2,236,513.15 | 95% | 95% | 0 | \$ - |
| Hurricane Katrina - Central Yard | 42 | \$ 28,207,600.44 | \$ 28,133,748.75 | \$ 73,851.69 | 100% | 42 | \$ 28,207,600.44 | \$ 28,133,748.75 | 40 | \$ 26,113,048.59 | 100% | 95% | 2 | \$ 2,094,551.85 |
| Hurricane Katrina - Wastewater Treatment Plant | 128 | \$ 89,287,442.27 | \$ 89,272,114.47 | \$ - | 100% | 128 | \$ 89,287,442.27 | \$ 89,287,442.27 | 128 | \$ 89,287,442.27 | 100% | 100% | 0 | \$ - |
| Hurricane Katrina - Carrollton Water Plant | 55 | \$ 76,019,829.37 | \$ 67,948,636.11 | \$ 8,071,193.26 | 89% | 54 | \$ 64,304,777.65 | \$ 63,661,729.87 | 53 | \$ 14,447,710.77 | 98% | 96% | 1 | \$ 49,857,066.88 |
| Hurricane Katrina - Distribution Network | 27 | \$ 251,398,798.15 | \$ 231,832,261.89 | \$ 19,566,536.26 | 92% | 25 | \$ 119,001,330.25 | \$ 117,811,316.95 | 23 | \$ 43,992,390.48 | 93% | 85% | 2 | \$ 75,008,939.77 |
| Hurricane Katrina - Pump Stations | 166 | \$ 84,190,700.67 | \$ 82,818,861.71 | \$ 1,371,838.96 | 98% | 166 | \$ 84,190,700.67 | \$ 83,348,793.66 | 154 | \$ 72,497,997.55 | 100% | 93% | 12 | \$ 11,692,703.12 |
| Hurricane Zeta | 7 | \$ 892,098.12 | \$ 855,837.52 | \$ 36,260.60 | 96% | 5 | \$ 845,145.58 | \$ 836,694.12 | 4 | \$ 100,345.10 | 71% | 57% | 1 | \$ 744,800.48 |
| Hurricane Ida | 26 | \$ 17,608,842.36 | \$ 6,454,788.24 | \$ 11,154,054.12 | 37% | 15 | \$ 2,367,099.20 | \$ 2,343,428.21 | 3 | \$ - | 58% | 12% | 12 | \$ 2,367,099.20 |
| Total | 500 | \$ 559,707,185.91 | \$ 519,025,498.40 | \$ 29,510,676.40 | 93% | 462 | \$ 390,337,182.49 | \$ 387,568,759.13 | 441 | \$ 250,894,552.50 | 92% | 88% | 21 | \$ 139,542,975.09 |

| FEMA Joint Infrastructure | # of Project Worksheets | FEMA Obligated | FEMA Revenue Received per LAPA | FEMA Obligation Balance | % Financially Complete | # of Projects Submitted for Closeout | OBLIGATED Value of Projects Submitted for Closeout | POTENTIAL Value of Projects Submitted to Closeout | # of Projects Officially Closed | OBLIGATED Value of Projects Officially Closed | % Submitted | % Closed | # of Projects Submitted but Not Officially Closed | OBLIGATED Value of Projects Submitted but Not Officially Closed |
|-------------------------------------|--------------------------------|--------------------------|---------------------------------------|--------------------------------|-------------------------------|---|---|--|--|--|--------------------|-----------------|--|--|
| Hurricane Katrina - JIRR settlement | 2 | \$ 268,448,968.15 | \$ 213,107,002.18 | \$ 55,341,965.97 | 79% | 1 | \$ 3,869,581.00 | \$ 3,869,581.00 | 0 | \$ - | 50% | 0% | 1 | \$ 3,869,581.00 |
| Hurricane Katrina - JIRR Donors | 53 | \$ 66,721,848.63 | \$ 60,675,956.94 | \$ 6,045,891.69 | 91% | 52 | \$ 50,468,903.92 | \$ 49,964,214.88 | 41 | \$ 10,978,779.15 | 98% | 77% | 11 | \$ 39,490,124.77 |
| Total | 55 | \$ 335,170,816.78 | \$ 273,782,959.12 | \$ 61,387,857.66 | 82% | 53 | \$ 54,338,484.92 | \$ 53,833,795.88 | 41 | \$ 10,978,779.15 | 96% | 75% | 12 | \$ 43,359,705.77 |

| FEMA Hazard Mitigation Grant Program | # of Contracts | FEMA Obligated | FEMA Revenue Received per LAHM | FEMA Obligation Balance | % Financially Complete | # of Contracts Completed | OBLIGATED Value of Projects Submitted for Closeout | POTENTIAL Value of Projects Submitted to Closeout | # of Projects Officially Closed | OBLIGATED Value of Projects Officially Closed | % Submitted | % Closed | # of Projects Submitted but Not Officially Closed | OBLIGATED Value of Projects Submitted but Not Officially Closed |
|---|-----------------------|--------------------------|---------------------------------------|--------------------------------|-------------------------------|---------------------------------|---|--|--|--|--------------------|-----------------|--|--|
| Hurricane Katrina - Retrofit of Power House | 18 | \$ 166,795,389.00 | \$ 157,824,671.47 | \$ 8,970,717.53 | 95% | 14 | \$ - | \$ - | 0 | \$ - | 0% | 0% | 0 | \$ - |
| Hurricane Katrina - Flood Mitigation of 9 SPS | 9 | \$ 19,987,722.00 | \$ 19,987,722.00 | \$ - | 100% | 9 | \$ - | \$ - | 0 | \$ - | 0% | 0% | 0 | \$ - |
| Hurricane Ike - Five Underpass Generators | 1 | \$ 988,658.00 | \$ 839,129.23 | \$ 149,528.77 | 85% | 1 | \$ - | \$ - | 0 | \$ - | 100% | 0% | 1 | \$ 985,079.09 |
| Total | 28 | \$ 187,771,769.00 | \$ 178,651,522.70 | \$ 9,120,246.30 | 95% | 24 | \$ - | \$ - | 0 | \$ - | 86% | 0% | 1 | \$ 985,079.09 |

| | | | |
|-----------------------|----------------------------|--------------------------|--------------------------|
| TOTALS as of 02.02.26 | FEMA Obligated | FEMA Revenue Received | FEMA Obligation Balance |
| | \$ 1,082,649,771.69 | \$ 971,459,980.22 | \$ 100,018,780.36 |



SEWERAGE AND WATER BOARD

Inter-Office Memorandum

Date: February 4, 2026

To: Randy E. Hayman, Esq., Executive Director

From: Irma Plummer, EDBP Director (P)

Re: EDBP Department Summary – Events of January 2026

PREVAILING WAGE COMPLIANCE ACTIVITY

SWBNO projects (January 2026)

| | |
|-----------------------------|------------|
| Construction Projects | 19 |
| Prime Contractors Reporting | 6 |
| Subcontractors Reporting | 33 |
| Total Labor Hours | 20,522 |
| Total Wages Paid | \$ 507,637 |

CNO/JIRR projects (January 2026)

| | |
|-----------------------------|------------|
| Construction Projects | 12 |
| Prime Contractors Reporting | 7 |
| Subcontractors Reporting | 29 |
| Total Labor Hours | 18,460 |
| Total Wages Paid | \$ 455,728 |

Note: Primes and subcontractors may work on multiple projects.

SLDBE CERTIFICATION ACTIVITY

Applications received (January 2026)

| | |
|-----------------|---|
| New | 5 |
| Recertification | 9 |

Applications processed

| | |
|-----------------|---|
| New | 1 |
| Recertification | 2 |

| | |
|--------------------------|---|
| Applications approved | 2 |
| Applications denied | 0 |
| Applications renewed | 5 |
| Applications decertified | 0 |

ANALYSES CONDUCTED BY EDBP

For the month of January 2026, there were no Goods and Services or Professional Services submissions to review.

For the month of January 2026, there was one construction bid proposal with DBE participation awarded: **Contract #5264; Overhaul of Old Carrollton Underpass Pump Station.** Reviewed in December 2025, but not reported in the monthly department listing of activities, the analysis is as follows:

On Tuesday, December 16, 2025, three (3) bids were received for subject contract. The bid totals are as follows

| | |
|--|---------------------|
| Gottfried Construction, LLC | \$484,600.00 |
| Industrial & Mechanical Contractors, Inc. | \$561,300.00 |
| Cycle Construction Co., LLC | \$607,450.00 |

Fifteen percent DBE (15%) participation was established for this project.

The apparent lowest bidder, **Gottfried Construction, LLC**, submitted the following subcontractor, EFT Diversified, Inc. (eligible certified SLDBE) to supply new submersible pumps; \$153,000.00 – 31.57%
All supporting documents required by EDBP were submitted.

The apparent second lowest bidder **Industrial & Mechanical Contractors, Inc.**, submitted the following subcontractor, Custom House of New Orleans, LLC (non-eligible certified SLDBE) to furnish labor and materials for bypass pumping at Carrollton Underpass Station; \$85,000.00 – 15.14%; All supporting documents required by EDBP were submitted. Review of scope by SWBNO Project Manager determined that presented scope of work of the DBE subcontractor is outside the scope of work of the project itself. EDBP finds that this is not a Commercially Useful Function. Review of Custom House of New Orleans, LLC certification in the SLDBE Program does not indicate that the company is certified in the area to perform these tasks.

Based upon analysis of DBE participation, the Economically Disadvantaged Business Program recommends that the DBE participation submitted by **Gottfried Construction, LLC**, be considered as responsive to meeting EDBP bid requirements, and that the DBE participation submitted by **Industrial & Mechanical Contractors, Inc.**, be considered as non-responsive to meeting EDBP bid requirements.

Furthermore, there was one construction bid proposal reviewed. The analysis is as follows: **Contract #30266 (Re-bid); New 16” Sewer Force Main of Lafitte St. (N. Dorgenois St. – North Galvez St.) & New 48” Sewer Force Main on Galvez St. (Conti St. – Lafitte St.)**

On Friday, January 9, 2026, four (4) bids were received for subject contract. The bid totals are as follows:

| | |
|------------------------------------|------------------------|
| BLD Services, LLC | \$ 2,786,539.00 |
| RNGD Infrastructure, LLC | \$ 3,027,000.00 |
| Wallace C. Drennan, Inc | \$ 3,373,075.00 |
| Cycle Construction Co., LLC | \$ 4,336,186.40 |

Thirty percent DBE (30%) participation was established for this project.

The apparent lowest bidder **BLD Services, LLC**, submitted the following subcontractors:

Choice Supply Solutions, LLC (eligible certified SLDBE) to supply pipe, fittings, and associated materials

\$795,750.00 – 28.56%

BJ's Service Group, Inc. (eligible certified SLDBE) to perform Water and Sewer Line and Related Structures Construction, Dump Trucking (Aggregate, River Sand, etc.,) and Site Work

\$208,500.00 – 7.48%

Total DBE Participation: \$1,004,250.00 — 36.04%

All supporting documents required by EDBP were submitted.

The apparent second lowest bidder; **RNGD Infrastructure, LLC**, submitted the following subcontractors:

Three C's Properties, Inc. (eligible certified SLDBE) to provide miscellaneous trucking, supply of sand/aggregate

\$148,576.39 – 4.91%

C&M Construction Group, LLC (eligible certified SLDBE) to provide milling and asphalt paving

\$142,700.00 – 4.71%

ACA Construction, LLC (eligible certified LA-UCP) to perform saw cutting, concrete walk, drives and incidental paving, Portland Cement concrete pavement

\$55,120.00 – 1.82%

TNT Construction Group, LLC (eligible certified LA-UCP) to perform saw cutting

\$7,949.00 – 0.26%

Urban Systems Associates, Inc. (eligible certified LA-UCP) to perform Traffic and Transportation Engineering

\$8,500.00 – 0.28%

EFT Diversified, Inc. (eligible certified SLDBE) to supply construction material

\$525,853.10 – 17.37%

Contractor's Source, Inc. (eligible certified LA-UCP) to supply geotextile fabric
\$6,853.00 – 0.23%

Professional Traffic Services (eligible certified LA-UCP) to perform temporary traffic control
\$11,733.60 – 0.39%

Total Participation: \$907,285.09 — 29.97%
Submitted DBE participation is below established goal, the required documented Good Faith Effort has not been included.

Based upon analysis of DBE participation, the Economically Disadvantaged Business Program recommends that the DBE participation submitted by **BLD Services, LLC**, be considered as responsive to meeting EDBP bid requirements, and that the DBE participation submitted by **RNGD Infrastructure, LLC**, be considered as non-responsive to meeting EDBP bid requirements.

CONSTRUCTION REVIEW COMMITTEE RECOMMENDATIONS

There were no new construction projects presented to EDBP, therefore the Construction Review Committee (CRC) did not convene in January 2026.

STAFF CONTRACT REVIEW COMMITTEE RECOMMENDATIONS

The Staff Contract Review Committee (SCRC) convened on Thursday, January 8, 2026, and made the following recommendations:

RFP/RFQ

1) REQUEST FOR FURNISHING INSURANCE BROKER SERVICES

| | |
|-----------------------|-----------------------------|
| Budget Amount: | \$ 49,500 |
| Renewal Option(s): | Five (5) One- Year Renewals |
| Recommended DBE Goal: | 35% |

RENEWALS

2) REQUEST FOR FURNISHING AN EXECUTIVE SEARCH FIRM

| | |
|-----------------------|--------------------------------------|
| Budget Amount: | \$ 200,000 |
| Renewal Option(s): | Second of Five (5) One-Year Renewals |
| Recommended DBE Goal: | 10% |
| Prime Contractor: | Raftelis |

FINAL ACCEPTANCE OF CONSTRUCTION CONTRACT WITH DBE PARTICIPATION

For the month of January 2026, there were no construction contracts with DBE participation offered for Final Acceptance.

Sewerage & Water Board of New Orleans contracts with DBE participation January 2026

No contracts posted on the January 2026 spreadsheet.